

Arbitron eBook Reference Guide Understanding and Using Radio Audience Estimates



Understanding and Using Radio Audience Estimates

Contents

The Basic Estimate Types	2
Arbitron eBook Web Site	5
Welcome Screen	5
• Market Info	7
 Listener Estimates 	19
Methodology	33
What You Can/Can't Do	
With the Numbers	34
Basic Equations and	
Buying/Selling Formulas	36
Radio Ratings Review Quiz	43
Information and Training Resources	44
Glossary of Terms and Abbreviations	45
About Arbitron	49
Arbitron Offices	50

This guide is designed to help you get the most value from the listening estimates found in the Arbitron eBookSM. As an online software service, the Arbitron eBook provides fast, convenient access to your Arbitron ratings data subscription wherever you have an Internet connection.

Arbitron clients are welcome to download this publication at my.arbitron.com, in the "Survey & Market Info" section.

Expanded Information, Easier-to-Use

The Arbitron eBook provides all the data found previously in the printed book plus a lot more. The Arbitron eBook includes an expanded range of demos and dayparts as well as in-depth Metro Market Profile information. And since it is a software service, the Arbitron eBook gives you greater control over how ratings data are viewed than the static, black- and white-pages of the traditional printed book. The Arbitron eBook has been designed in a printerfriendly format, making it easy for you to save reports as a PDF for later printing. If you need, you can even save the complete report with a single click.

For questions and more information on the Arbitron eBook, please contact your Arbitron representative.

Users of this report should become familiar with the Arbitron Description of Methodology. Instructions for estimating reliability and effective sample bases for this report can be found in the "Methodology" section of the Arbitron eBook Web site.



The Basic Estimate Types

Making the most out of your Arbitron *Radio Market Report* is easy once you understand the three basic audience estimates reported. They are:

- Persons estimates: the estimated *number* of persons listening
- Rating: the *percent* of listeners in the universe of the measured survey area population
- Share: the *percent* of one station's total daypart estimated listening audience

Each *Radio Market Report* covers either radio listening during a four-week survey period in markets measured with the Portable People MeterTM (PPMTM) or a 12-week survey period in Diary markets. Every estimate found in the book is given for a particular survey area (or geography), a demographic (sex and age) and a time period (or daypart).

Persons and Rating estimates are produced for both Average Quarter-Hour (AQH) and Cume; Share estimates apply to AQH only.

Estimates Reported: PPM and Diary

1. Average Quarter-Hour Persons, Ratings and Shares

Average Quarter-Hour Persons identifies the average number of persons estimated to have listened to a station for a minimum of five minutes during any quarterhour in a time period. The Average Quarter-Hour Persons estimate helps to determine the audience and cost of a spot schedule rotating within a time period.

Example

WAAA has an Average Quarter-Hour Persons audience of 9,000 for Saturday 6AM-10AM. This means that an average of 9,000 people are estimated to have listened to WAAA during any quarter-hour from 6AM-6:15AM to 9:45AM-10AM during the survey period. By buying one spot on WAAA during any quarter-hour during this daypart, an advertiser would reach an estimated average audience of 9,000 people. Average Quarter-Hour Rating expresses the estimated number of listeners (Average Quarter-Hour Persons) as a percentage of the survey area population. The Average Quarter-Hour Rating is calculated by dividing the number of Average Quarter-Hour Persons by the survey area population within the same sex/ age group and multiplying by 100.

Average Average <u>Quarter-Hour Persons</u> x 100 = Quarter-Hour Rating Survey Area Population

Example

Since the Average Quarter-Hour Persons estimate for WAAA is 9,000 for Men 18-49 and the Metro population for this sex/age group is 175,600, the Average Quarter-Hour Rating for WAAA is 5.1.

$$\frac{9,000}{175,600} \times 100 = 5.1$$

Average Quarter-Hour Share is the percent of the total listening audience tuned in to each station. This estimate reveals the share of listening each station captures out of the total listening in the survey area.

Example

The total number of Persons 18-49 listening to radio in the Metro is 40,300 AQH Persons during Monday-Friday 6AM-10AM. With its AQH Persons audience of 9,000, WAAA's share of this listening would be 22.3%.

Average Quarter-Hour Share does not reveal the absolute size of a station's audience. WBBB has a 15% share in the morning and a 20% share at night. But that 15% share in the morning may actually represent a greater number of listeners than a 20% share at night.

Example			
	Total Listeners to All Stations	WBBB Share	WBBB Audience
AM	25,000	15%	3,750
PM	15,000	20%	3,000



The Basic Estimate Types

AQH Composition: The size of a station's AQH target audience relative to its total AQH audience.

To obtain AQH audience composition, divide target AQH Persons by total P6+ AQH Persons.

Target AQH Persons

Total P6+ AQH = AQH Composition Audience

2. Cume Persons and Ratings

Average Daily Cume Composition: The size of an encoded station's Cume target audience relative to its total Cume audience.

How it is used: This calculation is similar to AQH and provides an indication of how efficiently a radio station is reaching its target audience.

Average Daily Cume Composition is calculated by dividing the target Cume Persons by total P6+ Cume Persons.

Target Average Daily Cume Persons Total P6+ Average Daily Cume Audience

Average Daily Cume Composition

Cume Duplication: This estimate answers the question, "What percentage of my station's audience also listens to another station?" It is the percentage of Cume Persons for one station that was exposed to a second station.

How it is used: In selling advertising, stations that duplicate the least will add the most reach to a radio schedule while stations that share the most audience will yield a higher schedule frequency. **Cume Persons** identifies the estimated number of different people who listened to a station for a minimum of five minutes in a quarter-hour within a reported daypart. No matter how long the listening occurred, each person is counted *only once*. Cume is also referred to as unduplicated audience, reach or circulation.

Cume Rating is the number of Cume Persons expressed as a percentage of the survey population. To calculate Cume Ratings:

 $\frac{\text{Cume Persons}}{\text{Pop. for sex/age group}} \times 100 = \text{Cume Rating}$

Example

The Cume Persons estimate for WCCC is 75,000 for Men 18-49. The Metro population for the same sex/ age group is 175,600. The Cume Rating for WCCC is 42.7. This means that almost 43% of all Men 18-49 in the Metro area listen to WCCC.

Exclusive Cume Persons is the estimated number of Cume Persons in the survey area who listened to only one station within a reported daypart.



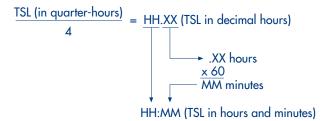
The Basic Estimate Types

3. Time Spent Listening (TSL)

An estimate of the number of quarter-hours the average person spends listening during a specified time period. Although TSL is calculated using quarterhours, it is usually converted to hours and minutes.

Quarter-hours AQH <u>in a time period x Persons</u> = TSL (in quarter-hours) Cume Persons

To express TSL in hours and minutes:



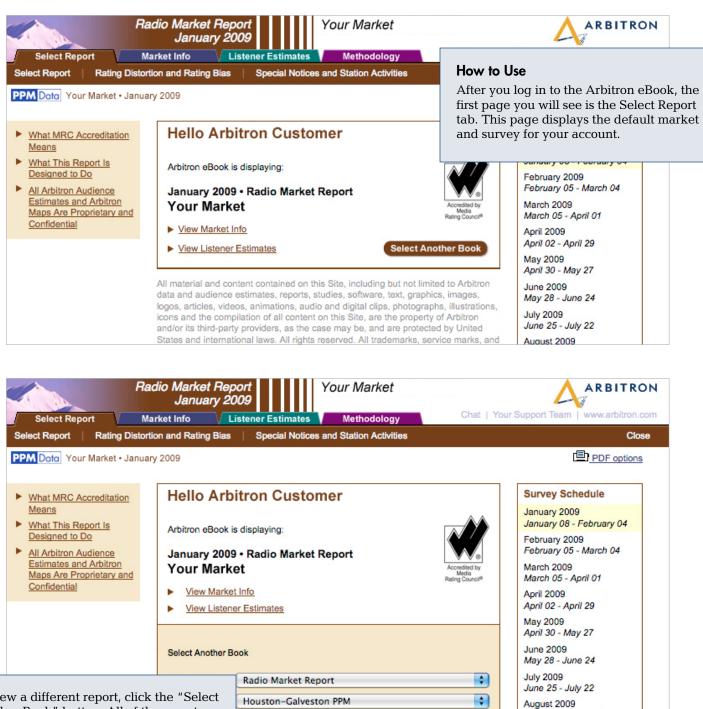
The chart below shows the estimate types and the geographies for which they are reported in your *Radio Market Report.*

Estimate Types AQH Persons	Metro x	Diary TSA* x	DMA® x
AQH Rating AQH Share Cume Persons	x x	Y	X
Cume Rating	x x	x	х
Exclusive Cume Persons Time Spent Listening	x x		

* Diary only. (Exception: Houston-Galveston RMR report includes DMA.)



Welcome Screen



To view a different report, click the "Select Another Book" button. All of the reports that you are licensed for will appear in the drop-down fields.

Once you have the report you wish to view, you can view the information in the report by clicking on the tabs listed across the top of the page: Market Info, Listener Estimates and Methodology.





July 23 - August 19

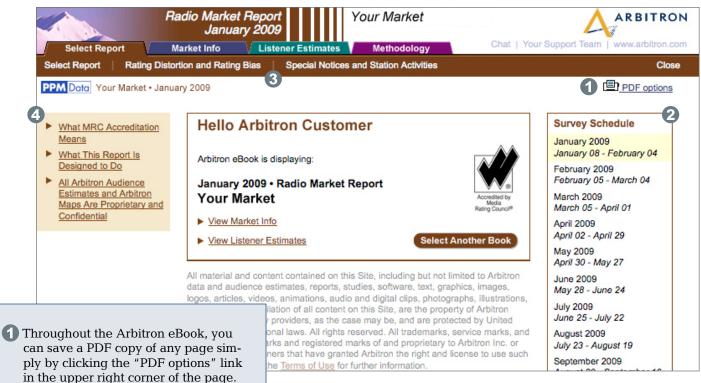
August 20 - September 16

September 17 - October 14

September 2009

October 2009

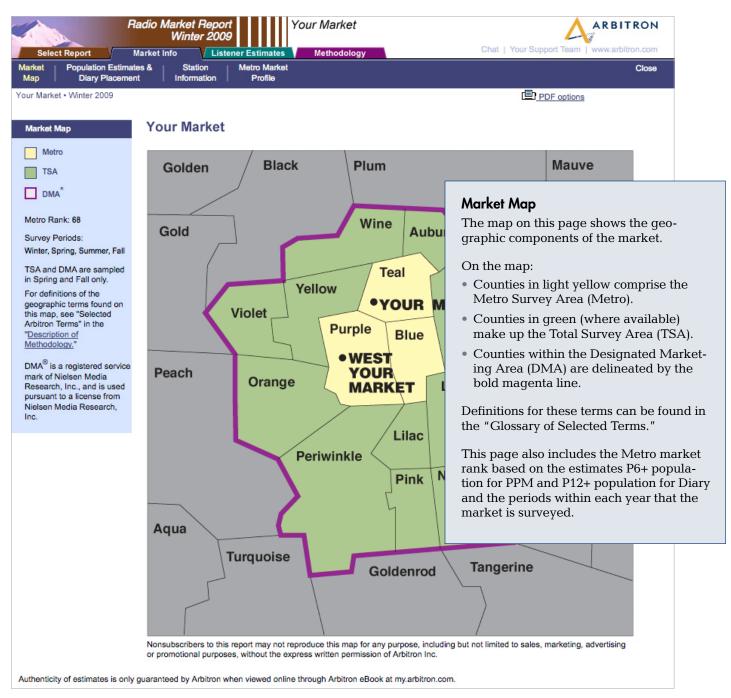
Welcome Screen (continued)



- 2 On the right side of the page, you can see the current survey schedule.
- 3 Along the top, you will find links to the Rating Distortion and Rating Bias and Special Notices and Station Activities pages.
- 4 On the left side are links to information on MRC accreditation and legal notices on the use of Arbitron audience estimates.

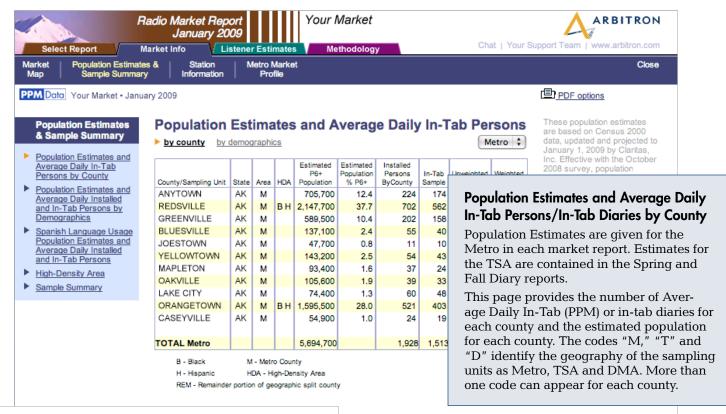


Market Info Section

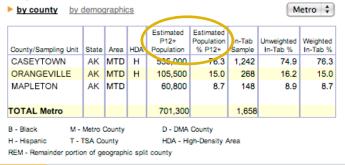




Market Info Section (continued)



Population Estimates and In-Tab Diaries







PPM

Market Info Section (continued)

				Radio M J	arket Re anuary 2			Your	Marke	t			ARBITRON
	Selec	t Repo	nt V	Market Inf	io 🖊	Listener Es	timate	s M	ethodolo	gy		(Chat Your Support Team www.arbitron.com
	arket Map		lation Estir mple Sum		Station Information		Mark ofile	et					Close
P	PM Data	Your	Market + J	anuary 2009									PDF options
Þ	& Sam	n ple Su	stimates mmary mates and	Inst	alled a	n Estim nd In-T	ab			ge D	-	etro 🗘	These population estimates are based on Census 2000 data, updated and projected to January 1, 2009 by Claritas, Inc. Effective with the October 2008 survey. population
•	Person Populat	is by Co tion Esti		Demog	aphics	Estima Populat		Estimated Population % P6+	Installed Persons by Demo	In-Tab Sample	Unweighted In-Tab %	Pc	opulation Estimates and Average
	and In-	Tab Per	sons by	Men	12+	2,55	7,700	44.9	803	649	42.9	Do	aily In-Tab Persons/In-Tab Diaries by
		raphics			12-2	4 58	1,200	10.2	166	122	8.0		emographics
			age Usage mates and		18+	2,28	0,600	40.0	720	586	38.8		•••
			Installed		18-2	24 30	4,100	5.3	82	59	3.9		nis page breaks out the number of Aver
		Tab Per			18-3	34 80	2,700	14.1	215	161	10.7		ge Daily In-Tab (PPM) or in-tab diaries
Ľ		ensity A			18-4	9 1,54	2,500	27.1	412	324	21.4		y age and sex as well as the estimated
	Sample	e Summa	ary		25-3	49	8,600	8.8	133	103	6.8		opulation by age and sex. In addition, fo
					25-6	4 1,44	4,900	25.4	408	330	21.8		plicable markets, this page also includ
					35-4	4 50	0,500	8.8	132	107	7.1	in	formation on Black and Hispanic in-tab
					45-4	9 23	9,300	4.2	65	56	3.7	as	well as language use (English-
					50-5	j4 20	6,500	3.6	78	64	4.2	do	ominant and Spanish-dominant) in
					55-6	34 29	8,500	5.2	122	103	6.8	Hi	ispanic households.
					65+	23	3,100	4.1	108	95	6.3		
				Wom	en 12+	2,56	2,400	45.0	926	729	48.2	45.0	Arbitron based on 2006 National Center for Health
					12-2	4 54	8,400	9.6	183	128	8.5	9.6	Statistics (NCHS) data and
									827	662	43.8	40.3	updated to January 1, 2009
p	ulatio	n Es	timate	s and Ir	-Tab D	iaries			85	61	4.0	5.0	
			graphics				Met	ro 🛟	232	169	11.2	13.0	
			a						461	350	23.1	25.6	
			timated P12+			Unweighted		ghted	147	108	7.1	8.0	
nogra	aphics		Population	% P12+	Sample	In-Tab %	In-1	ab %	450	357	23.6	24.3	

357

104

77

68

459

136

93

82

23.6

6.9

5.1

4.5

24.3

8.5

4.1

3.7

4.3 For Diary markets, the demo used for this table is P12+.

11.0

5.9

8.5

8.2

4.3

4.0

6.6

6.3

43.8

10.6

5.7

8.3

8.1

4.4

100

35

68

110

61

80

157

175

686

121

45

87

146

78

96

6.0

2.1

4.1

6.6

3.7

4.8

9.5

10.6

41.4

7.3

2.7

5.2

8.8

4.7

5.8

11.0

5.9

8.5 8.2

4.3

4.0

6.6

6.3

43.8

10.6

5.7

8.3

8.1

4.4

4.3



Men

Women

12-24

18-24

25-34

35-44

45-49

50-54

55-64

65+

18+

12-24

18-24

25-34

35-44

45-49

50-54

10,000

41,500

59,800

57,200

30,000

28,300

46,200

44,000

307,000

74,000

40,000

58,200

56,700

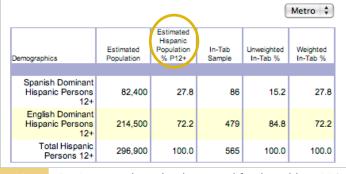
31,100

30,500

Market Info Section (continued)



Spanish Language Usage Population Estimates and In-Tab Diaries



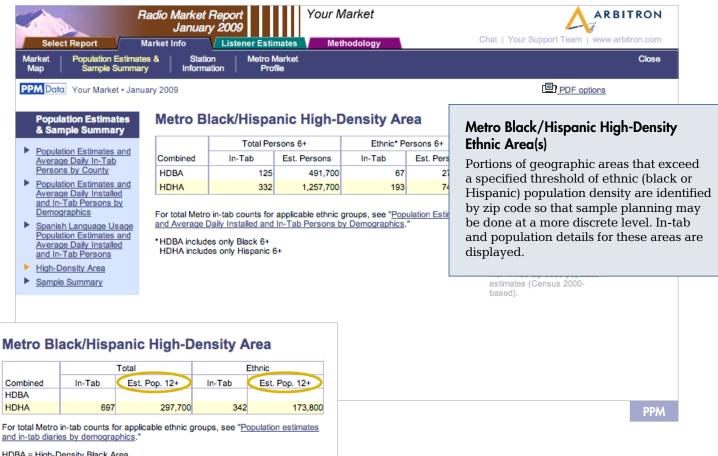


For Diary markets, the demo used for this table is P12+.

PPM



Market Info Section (continued)



HDBA = High-Density Black Area HDHA = High-Density Hispanic Area

For Diary markets, the demo used for this table is P12+.



Market Info Section (continued)

	Radio Market Report January 2009	
Select Report	Market Info / Listener Estimates / Methodology	Chat Your Support Team www.arbitron.com
Market Population Estir Map Sample Sum		Close
PM Data Your Market • Ja	anuary 2009	DF options
Population Estimates & Sample Summary	Persons Sample Summary	
a cample caminary	Persons 6+	
 Population Estimates and Average Daily In-Tab 	Total Persons in Monthly Sample	
Persons by County	Installed Persons	
Population Estimates and	In-Tab Persons	Persons Sample Summary (PPM)
Average Daily Installed and In-Tab Persons by	In-Tab Rate	
Demographics	Estimated Eligible Persons in Basic Households	This page provides survey-specific samp
Spanish Language Usage		information that includes target and actu
Population Estimates and Average Daily Installed	Monthly Persons SPI ²	in-tab, installed panelists and other PPM
and In-Tab Persons	• • • • • • • • • • • • • • • • • • •	panel information. It also contains panel
High-Density Area	Average Daily Persons Installed Persons	turnover and panel recruitment informa-
Sample Summary	In-Tab Persons	tion for landline and cell-phone-only
	In-Tab Rate	households.
	In-Tab Target	
	Designated Delivery Index (DDI) ³	
		4.500
	Compliance-Capable Persons ⁴	4,596
	Compliance Rate ⁵	84.7%
	Estimated Eligible Persons in Basic Households	4,089
	In-Tab Basic Persons	711
	Average Daily Persons SPI ⁶	17.4%
	Total Person-Days of Measurement	108,925
	Average Daily Household Sample Su	mmary
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.)	nation on
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households	1,729
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households Installed Basic Households	1,729 389
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households Installed Basic Households Cooperation Rate	1,729 389 22.5%
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households Installed Basic Households Cooperation Rate Estimated Eligible Basic Households	1,729 389 22.5% 1,626
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households Installed Basic Households Cooperation Rate	1,729 389 22.5%
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households Installed Basic Households Cooperation Rate Estimated Eligible Basic Households	1,729 389 22.5% 1,626
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households Installed Basic Households Cooperation Rate Estimated Eligible Basic Households Reporting Basic Households	1,729 389 22.5% 1,626 371 22.8%
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households Installed Basic Households Cooperation Rate Estimated Eligible Basic Households Reporting Basic Households Household SPI ⁷ Cell-Phone-Only Sample Supplement that c telephone numbers that have been prescreened as belonging to a households. The information below provides a measure of cooper sample after screening.	1,729 389 22.5% 1,626 371 22.8% t consists of cell-phone-only eration for this
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households Installed Basic Households Cooperation Rate Estimated Eligible Basic Households Reporting Basic Households Household SPI ⁷ Cell-Phone-Only Sample Supplement that of telephone numbers that have been prescreened as belonging to a households. The information below provides a measure of cooper sample after screening. Avg. Daily Installed Cell-Phone-Only Households	1,729 389 22.5% 1,626 371 22.8% t consists of cell-phone-only eration for this 305
	(Represents landline telephone households; see below for inform cell-phone-only sample supplement.) Total Installed Households Installed Basic Households Cooperation Rate Estimated Eligible Basic Households Reporting Basic Households Household SPI ⁷ Cell-Phone-Only Sample Supplement that c telephone numbers that have been prescreened as belonging to a households. The information below provides a measure of cooper sample after screening.	1,729 389 22.5% 1,626 371 22.8% t consists of cell-phone-only eration for this



Market Info Section (continued)

Provide Extractal A station Water Vertex M or Market - Fail 2003 Important of the state of t		Fall 2008	Market ethodology	Chat Your Support Team www.arbitron.com
Productor Estimates A Diary Placement A Diary Placement/Return Productor Estimates Depution Estimates Define Lind Lardine Unised Vinaiable Depution Estimates Depution Estimates	rket Population Estimat	es & Station Metro Market		Close
A Diary Placement Notice Status of and Notice Status of and Not	• • •			回 PDF options
A Diary Placement Service of the service of the se				
Production Estimates and in Tab Darker SUC in Table Darker SUC Socializion Estimates and in Tab Darker SUC in Table Households in Sample 2,731 Landine Unisted Mailable 1,663 Socializion Estimates and in Tab Darker SUC 5,968 Landine Unisted Mailable 5,968 Landine Unisted Mailable 1,913 Landine Unisted Mailable 750 Landine Unisted Mailable 750 Landine Unisted Mailable 750 Landine Unisted Mailable 1275 Landine Unisted Mailable 130 Oell Phone Only 130 Person Sent Diarise 2,840 Landine Unisted Mailable 1275 Landine Unisted Mailable 1275 Landine Unisted Mailable 1276 Daries In-Tab 1,783 Landine Unisted Mailable 122 Landine Unisted Mailable 122 Coll Phone Only 127 Daries In-Tab		Diary Placement/Return		
Landine Listed Landine Listed Landine Unisted Mailable 285 Estimated Persons in Usable Households 5,568 Landine Unisted Variable Households 5,568 Landine Unisted Variable Households 5,568 Landine Unisted Variable 1,385 Landine Unisted Variable 2,493 Landine Unisted Variable 2,2493 Landine Unisted Variable 2,506 Contacted Households 2,493 Landine Unisted Mailable 2,506 Contacted Households 2,493 Landine Unisted Mailable 2,506 Contacted Households 2,493 Landine Unisted Mailable 3,566 Landine Unisted Mailable 3,567 Landine Unisted Mailable 3,567 Landine Unisted Mailable 3,577 Landine Unisted Mailable 3,577 Cell Phone Only 1,578 Landine Unisted Mailable 3,577 Landine Unisted Mailable 3,577 Metro Sampie Target 1,700 Metro Sampie Target 3, 7 Weigned 2 2,77	Population Estimates and			
In Table Darken by Controlations of In Table Darken by Controlations of In Table Darken Area Dary Placement/Return Charge Unised Mailable Landine Unised Mailable Contracted Households So 2,493 Diary Placement/Return Metho Derisk Area Diary Placement/Return Contracted Households 2,493 Landine Unised Mailable Landine Unised Mailable 2,493 Landine Unised Mailable Landine Unised Mailable 750 Landine Unised Mailable <td></td> <td></td> <td></td> <td></td>				
Contractablesis Constant Landine Unitisted Unmailable 295 Estimated Persons in Usable Households 5,066 Landine Unitisted Mailable 3,359 Landine Unitisted Mailable 3,359 Landine Unitisted Mailable 1,913 Contacted Households 2,493 Landine Unitisted Unmailable 209 Call Phone Only 169 Persons Sent Diaries 2,280 Landine Unitisted Mailable 209 Call Phone Only 199 Persons Sent Diaries 2,280 Landine Unitisted Mailable 397 Landine Unitisted Mailable 397 Call Phone Only 276 Diaries In-Tab 1,778 Landine Unitisted Mailable 492 Landine Unitisted Mailable 492 Lan				
Souther Landburg Landburg 5.968 High-Danshy Area 3.359 Diary Pisconnent/Return 1.913 Landline Unitisted Mailable 1.913 Landline Unitisted Mailable 666 Contacted Households 2.443 Landline Unitisted Mailable 750 Landline Unitisted Mailable 750 Contacted Households 2.443 Landline Unitisted Mailable 750 Candline Unitisted Mailable 750 Landline Unitisted Mailable 750 Candline Unitisted Mailable 750 Landline Unitisted Mailable 750 Landline Unitisted Mailable 750 Landline Unitisted Mailable 639 Call Phone Only 139 Persons Sent Diaries 1.225 Landline Unitisted Mailable 639 Landline Unitisted Mailable 629 Call Phone Only 139 Persons Sent Diaries 2.840 Landline Unitisted Mailable 629 Landline Unitisted Mailable 629 Call Phone Only 1783 Metro Response Rate % 1 1700 <	Demographics			Diary Placement/Return
In-Tab Daries 5,666 Landine Lited 3,359 Landine Unisted Mailable 1,913 Landine Unisted Mailable 1,963 Landine Unisted Mailable 1,963 Landine Unisted Mailable 1,963 Landine Unisted Mailable 1,963 Landine Unisted Mailable 2,493 Landine Unisted Mailable 2009 Contacted Households 2,493 Landine Unisted Mailable 2009 Call Phone Only 169 Households Accepting Diaries 1,275 Landine Unisted Mailable 367 Landine Unisted Mailable 367 Call Phone Only 139 Persons Sent Diaries 2,640 Landine Unisted Mailable 367 Call Phone Only 139 Persons Sent Diaries 2,640 Landine Unisted Mailable 362 Landine Unisted Mailable 1421 Landine Unisted Mailable 1421 Landine Unisted Mailable 1421 Call Phone Only 176 Diaries In-Tab 1,783 Landine Unisted Unmailable 192 Cell Phone Ony 187 Metro Sampie Target 1,700 Metro Response Rate % 1 192	Spanish Language Usage Population Estimates and			-
Inderive Disavy Areas 2.3.33 Diaries. Diary Placement/Return Landine Unisited Mailable 696 Contacted Households 2.493 Landine Unisited Mailable 1.365 Landine Unisited Mailable 209 Cell Phone Only 169 Households Accepting Diaries 1.275 Landine Unisited Mailable 639 Cell Phone Only 139 Person Sent Diaries 2.640 Landine Unisited Mailable 130 Cell Phone Only 139 Person Sent Diaries 2.640 Landine Unisited Mailable 130 Cell Phone Only 139 Person Sent Diaries 2.640 Landine Unisited Mailable 1421 Landine Unisited M		Estimated Persons in Usable Households	5,968	
Contacted Households Consultation (1995) Contacted Households (2,493) Landine Unisted Unmalable (750) Landine Unisted Unmalable (750) Coll Phone Only (1999) Coll Phone Only (1999) Households Accopting Diaries (1,275) Landine Unisted Malable (336) Landine Unisted Malable (336) Coll Phone Only (139) Persons Sent Diaries (2,840) Landine Unisted Malable (336) Coll Phone Only (336) Persons Sent Diaries (2,840) Landine Unisted Malable (336) Coll Phone Only (336) Persons Sent Diaries (2,840) Landine Unisted Malable (336) Coll Phone Only (336) Persons Sent Diaries (2,840) Landine Unisted Malable (336) Coll Phone Only (336) Persons Sent Diaries (2,840) Landine Unisted Malable (336) Coll Phone Only (376) Diaries In-Tab (1783) Landine Unisted Malable (392) Coll Phone Only (376) Metro Sample Target (1,700) Metro Response Rate %, ¹ Weighted ² (27)	High-Density Area			
Contacted Households 2,493 Landline Unisted Mailable 1,385 Landline Unisted Mailable 209 Cell Phone Only 169 Households Accepting Diaries 1,275 Landline Unisted Mailable 387 Landline Unisted Mailable 387 Landline Unisted Mailable 387 Landline Unisted Mailable 139 Coll Phone Only 139 Porsons Sent Diaries 2,840 Landline Unisted Mailable 629 Landline Unisted Mailable 6192 Call Phone Only 1783 Metro In-Tab/Target Index 105 Metro In-Tab/Target Index 105 Metro Response Rate % 1 105 Weighted 2 27	Diary Placement/Return			Didnes.
Landline Listed1.365Landline Unilsted Minaliable750Landline Unilsted Minaliable209Cell Phone Only168Households Accepting Diaries1.275Landline Listed639Landline Unilsted Minaliable367Landline Unilsted Minaliable130Cell Phone Only138Persons Sent Diaries2.840Landline Unilsted Minaliable1.421Landline Unilsted Minaliable314Cell Phone Only276Diaries In-Tab1.783Landline Unilsted Minaliable912Landline Unilsted Minaliable192Cell Phone Only137Metro Sample Target1,700Metro Response Rate % 1195Weighted 227		Landine Unisted Unmanable	090	
Landine Unisted Mailable1,365Landine Unisted Mailable750Cell Phone Only169Households Accepting Diaries1,275Landine Listed Mailable639Landine Unisted Mailable367Landine Unisted Mailable130Cell Phone Only139Persons Sent Diaries2,840Landine Unisted Mailable1,421Landine Unisted Mailable829Landine Unisted Mailable314Cell Phone Only276Diaries In-Tab1,783Landine Unisted Mailable912Landine Unisted Mailable912Landine Unisted Mailable192Cell Phone Only187Metro Sample Target1,700Metro In-Tab/Target Index105Metro Response Rate % 1105Weighted 227		Contacted Households	2,493	
Landline Unlisted Unmailable Cell Phone Only209 169Households Accepting Diaries1.275Landline Listed639 130Landline Unlisted Unmailable367 130Cell Phone Only139Persons Sent Diaries2.840Landline Unlisted Mailable829 1421Landline Unlisted Unmailable829 276Diaries In-Tab1,783Landline Unlisted Unmailable912 120Landline Unlisted Unmailable912 120Landline Unlisted Unmailable192 120Cell Phone Only187Metro Sample Target1,700 187Metro Response Rate % 1 Weightied 2105Metro Response Rate % 1 Weightied 227		Landline Listed		
Ceil Phone Only168Households Accepting Diaries1.275Landline Listed639Landline Unlisted Mailable367Landline Unlisted Unmailable130Oell Phone Only139Persons Sont Diaries2,840Landline Unlisted Mailable1,421Landline Unlisted Unmailable1421Landline Unlisted Mailable314Ceil Phone Only276Diaries In-Tab1,783Landline Unlisted Mailable912Landline Unlisted Mailable192Landline Unlisted Mailable192Landline Unlisted Mailable192Ceil Phone Only176Diaries In-Tab1,783Metro Sample Target1,700Metro In-Tab/Target Index105Metro Response Rate % 1105Weightied 227		Landline Unlisted Mailable	750	
Households Accepting Diaries1,275Landline Listed639Landline Unlisted Mailable130Cell Phone Only139Persons Sent Diaries2,840Landline Listed1,421Landline Unlisted Mailable829Landline Unlisted Mailable814Cell Phone Only276Diaries In-Tab1,783Landline Unlisted Unmailable912Landline Unlisted Unmailable192Cell Phone Only187Metro Sample Target1,700Metro In-Tab/Target Index105Metro Response Rate % 1105Weighted 227				
Landline Listed639Landline Unisted Mailable367Landline Unisted Unmailable130Cell Phone Only139Persons Sent Diaries2,840Landline Listed1,421Landline Unisted Mailable829Landline Unisted Mailable314Cell Phone Only276Diaries In-Tab1,783Landline Unisted Mailable492Landline Unisted Mailable192Cell Phone Only187Metro Sample Target1,700Metro Response Rate % 1105Weighted 227		Cell Phone Only	169	
Landline Unlisted Mailable367Landline Unlisted Unmailable130Cell Phone Only139Persons Sent Diaries2,840Landline Listed1,421Landline Unlisted Mailable829Landline Unlisted Mailable829Landline Unlisted Unmailable314Cell Phone Only276Diaries In-Tab1,783Landline Unlisted Mailable912Landline Unlisted Mailable192Cell Phone Only187Metro Sample Target1,700Metro Response Rate % 1105Weighted 227		Households Accepting Diaries	1,275	
Landline Unlisted Unmailable130Cell Phone Only139Persons Sent Diaries2,840Landline Listed1,421Landline Unlisted Mailable829Landline Unlisted Ummailable314Cell Phone Only276Diaries In-Tab1,783Landline Unlisted Mailable912Landline Unlisted Mailable192Landline Unlisted Mailable192Landline Unlisted Mailable192Cell Phone Only187Metro Sample Target1,700Metro In-Tab/Target Index105Metro Response Rate % 127				
Cell Phone Only 139 Persons Sent Diaries 2,840 Landline Listed 1,421 Landline Unisted Mailable 829 Landline Unisted Mailable 314 Cell Phone Only 276 Diaries In-Tab 1,783 Landline Unisted Mailable 912 Landline Unisted Mailable 192 Landline Unisted Mailable 192 Landline Unisted Mailable 192 Cell Phone Only 187 Metro Sample Target 1,700 Metro Response Rate % ¹ 105 Weighted ² 27				
Persons Sent Diaries2,840Landline Listed1,421Landline Unlisted Mailable829Landline Unlisted Unmailable314Cell Phone Only276Diaries In-Tab1,783Landline Listed912Landline Unlisted Mailable492Landline Unlisted Mailable192Cell Phone Only187Metro Sample Target1,700Metro In-Tab/Target Index105Metro Response Rate % 127				
Landline Listed 1,421 Landline Unlisted Mailable 829 Landline Unlisted Unmailable 314 Cell Phone Only 276 Diaries In-Tab 1,783 Landline Listed 912 Landline Unlisted Mailable 492 Landline Unlisted Mailable 192 Cell Phone Only 187 Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % ¹ 27		,		
Landline Unlisted Mailable 829 Landline Unlisted Unmailable 314 Cell Phone Only 276 Diaries In-Tab 1,783 Landline Listed 912 Landline Unlisted Mailable 492 Landline Unlisted Mailable 192 Landline Unlisted Mailable 192 Landline Unlisted Unmailable 192 Cell Phone Only 187 Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % ¹ 27		Persons Sent Diaries	2,840	
Landline Unlisted Unmailable 314 Cell Phone Only 276 Diaries In-Tab 1,783 Landline Listed 912 Landline Unlisted Mailable 492 Landline Unlisted Unmailable 192 Cell Phone Only 187 Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % 1 27				
Cell Phone Only 276 Diaries In-Tab 1,783 Landline Listed 912 Landline Unlisted Mailable 492 Landline Unlisted Unmailable 192 Cell Phone Only 187 Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % ¹ 27				
Diaries In-Tab 1,783 Landline Listed 912 Landline Unlisted Mailable 492 Landline Unlisted Unmailable 192 Cell Phone Only 187 Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % ¹ 27				
Landline Listed 912 Landline Unlisted Mailable 492 Landline Unlisted Unmailable 192 Cell Phone Only 187 Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % ¹ 27				
Landline Unlisted Mailable 492 Landline Unlisted Unmailable 192 Cell Phone Only 187 Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % ¹ Weighted ² 27		Diaries In-Tab	1,783	
Landline Unlisted Unmailable 192 Cell Phone Only 187 Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % ¹ Weighted ² 27				
Cell Phone Only 187 Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % ¹ 27				
Metro Sample Target 1,700 Metro In-Tab/Target Index 105 Metro Response Rate % ¹ Weighted ² 27				
Metro In-Tab/Target Index 105 Metro Response Rate % ¹ Weighted ² 27				
Metro Response Rate % ¹ Weighted ² 27		Metro Sample Target	1,700	
Weighted ² 27		Metro In-Tab/Target Index	105	
Weighted ² 27 Unweighted 25		Metro Response Rate % ¹		
Unweighted 25		Weighted ²	27	
		Unweighted	25	



Market Info Section (continued)

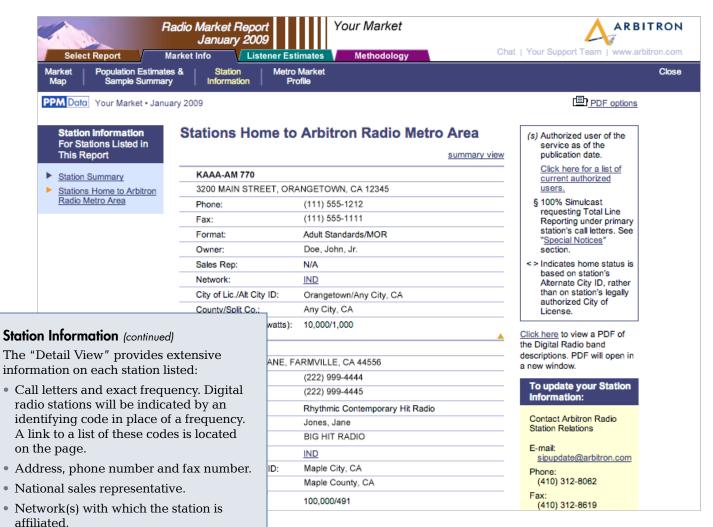
	Radio Market Report Your Ma January 2009		Chat Your Support Team www.arbitron.com
Select Report Market Population Estimat Map Sample Summa	es & Station Metro Market	odology and	Close
PPM Data Your Market • Janu	• • • • • • • • •		DF options
Station Information For Stations Listed in This Report	Station Summary For Encoded Sta Home to Arbitron Radio Metro Area		(s) Authorized user of the service as of the publication date. Click here for a list of
 Station Summary Stations Home to Arbitron Radio Metro Area 	KAAA-AM 770 (s) KBB-FM 97.9 § (s) KCCC-FM 98.3 (s) KDDD-FM 90.9 (s) KEEE-FM 93.3 § (s) KFFF-FM 102.1 §	(s) <u>KZZZ-FM</u> 98.7 § (s) <u>WAAA-FM</u> 107.5 § <u>WBBB-FM</u> 89.3 (s) <u>WCCC-FM</u> 93.7 <u>WDDD-FM</u> 88.1 (s) <u>WEEE-FM</u> 99.5 §	current authorized <u>users.</u> § 100% Simulcast requesting Total Line Reporting under primary station's call letters. See " <u>Special Notices</u> " section.
	(s) <u>KGGG-FM</u> 102.9 § (s) <u>KHHH-FM</u> 107.1 § (s) <u>KIII-FM</u> 97.1 § <u>KJJJ-FM</u> 88.5 (s) <u>KLLL-FM</u> 90.1	(s) <u>WFFF-FM</u> 96.7 § (s) <u>KGGG-AM</u> 1080 § (s) <u>WGGG-FM</u> 105.3 § (s) <u>WHHH-FM</u> 105.7 (s) <u>WIII-FM</u> 96.3 §	Indicates home status is based on station's Alternate City ID, rather than on station's legally authorized City of License.
ation Information	(s) <u>KMMM-FM</u> 103.3 § (s) <u>KNNN-FM</u> 107.9 § (s) KAAA-AM 1270 §	(s) <u>KFFF-AM</u> 660 (s) <u>WJJJ-FM</u> 94.5 § (s) <u>KHHH-AM</u> 1310 § (s) <u>WLLL-FM</u> 101.7 §	To update your Station Information:
nis list includes every radi et the Minimum Reportin ablication for the market r	g Standards for eport.	WMMM-FM 92.1 KGGG-AM 1440 (s) WMMM-FM 103.7 § WNNN-FM 89.7 (s) WOOO-FM 91.7 91.7	Station Relations E-mail: <u>sipupdate@arbitron.com</u> Phone: (410) 312-8062 Fax:
ations on this list are liste ctions:	d in one of three §	<u>WPPP-FM</u> 100.7 (s) <u>KIII-AM</u> 1540 <u>WQQQ-FM</u> 104.9 (c) WPPP-FM 02.5 S	(410) 312-8619
Home to the Metro Outside of the Metro but the DMA	home to	(s) <u>WRRR-FM</u> 92.5 § (s) <u>WSSS-FM</u> 106.7 (s) KJJJ-AM 820 §	
Outside of both the Metr	o and DMA		

Any stations that are placed "below-theline" for Special Station Activities violations come last, and they are noted.

Clicking "Detail View" provides additional station information.



Market Info Section (continued)



- Format as provided quarterly to Arbitron by each station from a list of industryrecognized formats.
- City of license and/or its alternate city of identification are listed as well as county of license. Where Arbitron has split the county for survey purposes, the location will be identified by the name of the split.
- Signal: Effective Radiated Power (ERP) of an FM station along with its Height Above Average Terrain (HAAT) are given. For AM stations, the power for day and night is given. Users of the report can estimate the station's coverage based on these data. Digital Radio stations will not display these figures.

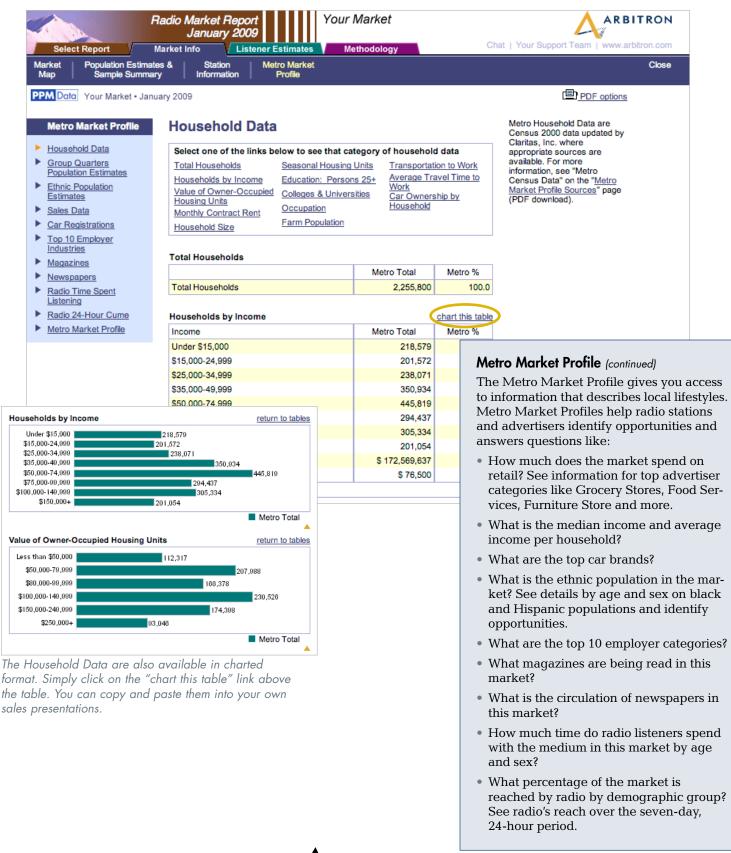
ARBITRON

Market Info Section (continued)

	Radio Market Report January 2009	our Market		ARBITRON
Select Report	Market Info V Listener Estimates V	Methodology	(Chat Your Support Team www.arbitron.com
Market Population Estin Map Sample Sumr				Close
PPM Data Your Market • Ja	anuary 2009			PDF options
Metro Market Profile	Household Data			etro Market Profile
 Household Data Group Quarters Population Estimates Ethnic Population Estimates Sales Data Car Registrations Top 10 Employer Industries 	Select one of the links below to see th Total Households Seasonal Ho Households by Income Education: P Value of Owner-Occupied Colleges & U Housing Units Occupation Monthly Contract Rent Farm Popula	using Units Transportat Persons 25+ Average Tra Work Car Owners Household	ion to) a s avel Tir arv ship by Pr U. hc	ne Metro Market Profile section provides snapshot of consumers in a metropolitan ea. ofiles include household data from the S. Census showing income, education, busehold size, occupation, car ownership, ethod of transportation to work and other
 <u>Magazines</u> <u>Newspapers</u> 	Total Households	Metro Total		aracteristics of the market.
 <u>Radio Time Spent</u> <u>Listening</u> <u>Radio 24-Hour Cume</u> 	Households by Income	2,200,000	chart this table	<u>0</u>
Metro Market Profile	Income	Metro Total	Metro %	
	Under \$15,000	218,579	9.7	
	\$15,000-24,999	201,572	8.9	
	\$25,000-34,999	238,071	10.6	
	\$35,000-49,999	350,934	15.5	
	\$50,000-74,999	445,819	19.8	
	\$75,000-99,999	294,437	13.1	
	\$100,000-149,999	305,334	13.5	
	\$150,000+	201,054	8.9	
	Total Income (\$000)	\$ 172,569,637		
	Income per Household	\$ 76,500		
	Median Income: \$56,104			
				-

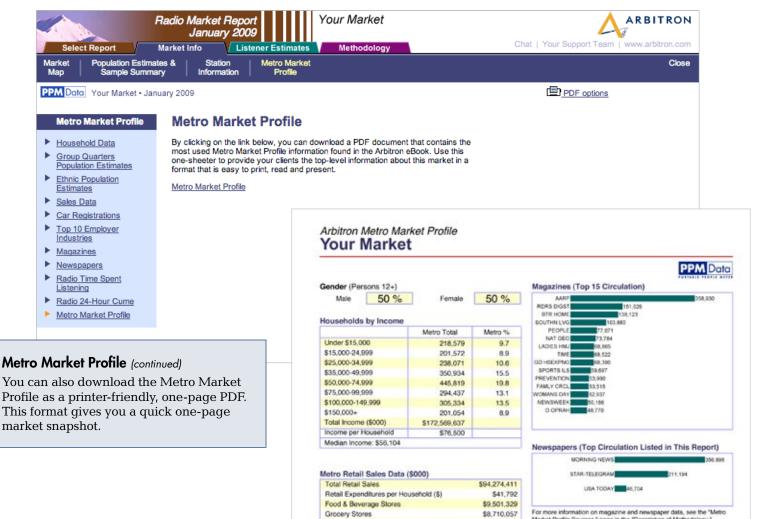


Market Info Section (continued)





Market Info Section (continued)



Food Services & Drinking Establishments

Furniture & Household Appliance Stores

Radio, TV & Other Electronics Stores

General Merchandise

Clothing & Accessories

Motor Vehicle & Parts Dealers

Building & Material Supply

Health & Personal Care

Department Stores

For more information on magazine and newspaper data, see the "Metro Market Profile Sources " page in the "Description of Methodology."

Car Registrations

\$9.973,893

\$11,973,272

\$4,609,448

\$4.459.015

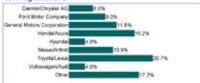
\$20,829,627

\$7.626,570

\$2,752,797

\$1 433 256

\$1.350,134

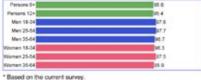


The Metro Share of New Private Passenger Car Registrations is supplied by RL, Pok and Company. (For more information on passenger car registrations, are the "Metro Market Profile Sources" page. (Figures are shown for October through December of the 2006 model year.

ort ("Arbitron efflock") and are for the soch one and restrictions on use.

Radio 24-Hour Cume* (Mon-Sun MID-MID, Metro, Rating)

Metro Household Data are Census 2000 data and are updated by Claritas, Inc. where appropriate sources are available. Total Retail Sales and 11 categories of store sales have been compiled by Claritas, Inc. an furnished to Arbitron. These data items are based upon Clarita's 2006 Demographic Update for the Metro.



Arbitron Metro Market Profile · January 2009 nuties and data contained in this primled report to in subscribers pursuant to a written license agree been oblained from Arbitron's electric vit. See the Arbitron efficies for further

ARBITRON © 2009 Arbitron Inc.



Listener Estimates Section

		Radio Ma Ja	arket Report anuary 2009	Ya	our Market				
Select	Report	Market Info	Listener E	stimates	Methodolog	у	Chat	Your Support Team www.arbitro	on.com
Target Listener Trends	Target Listener Estimates		istening Time Spent Listening		Exclusive & Overnight Listening	Ethnic Composition			Close
PPM Data	Your Marke	t • January 2009					A Hide Menu	Select Demo:	

Target Listener Trends

	M	onday-S 6AM-M		'		onday-F 6AM-10			М	onday-F 10AM-3			М	lond 3P
Go to station: KAAA-AM ‡	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cı ((
KAAA-AM														
~JAN '09 ~HL '08 ~DEC '08 ~NOV '08 ~OCT '08	13 14 17	747 913		0.3 0.3 0.3 0.3 0.3	23 27 29	305 238 406 359 448	0.1	0.4 0.4 0.4 0.4 0.4	28 20 23 32 26	477 474 568 742 814	0.1	0.4 0.3 0.3 0.4 0.4	18 15 21	
KBBB-AM														
~JAN '09 ~HL '08 ~DEC '08 ~NOV '08 ~OCT '08	188 176 180	10276 10596 10080 11450 10657	0.3 0.3 0.3	3.7 3.4 3.2	175 157 168 163 162	3346 3230 2978 3373 2682	0.3 0.3 0.3	2.8 2.6 2.2	158 192 173 161 165	3626 4672 3977 4077 3779	0.3 0.3 0.3	2.8 2.5 2.2	278 226	
KCCC-AM														
~JAN '09 ~HL '08 ~DEC '08 ~NOV '08 ~OCT '08	94 95 97	4941 5008 5287 5299 5118	0.2	1.9 1.8 1.7	89 71 67 61 77	1798 1450 1486 1725 1549	0.1 0.1 0.1		116 174 140 143 168	1861 2452 2300 2157 2256	0.3 0.2 0.3	2.6 2.1 2.0	125 129 126	
KDDD-AM														
~JAN '09 ~HL '08 ~DEC '08 ~NOV '08 ~OCT '08	33	2023 2094	0.1		64 33 •• •	912 911 ••	0.1		27 30 	620 821	0.1		49	

PPM

	Mo	onday-Si 6AM-M		'	м	londay-F 6AM-10		м	onday-F 10AM-3		м				
Go to station: KAAA-AM	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	 AQH Shr	AQH (00)	Cume (00)		AQH Shr	AQH (00)	3PM-71 Cume (00)	Rtg	
KAAA-AM															
FA '08	28	688			42			43	366				286		
SU '08	34	696							354				323		
SP '08 WI '08	34 35	697 683			44 49	365		52 57	391 423	0.8		35 42	364 393		
4-Book	33	691	0.5						384				393		
FA '07	31	647						53	362				321		
KBBB-AM													ſ		_
FA '08	17	262			26	183			209	0.5			160		
SU '08	14	174				96			114				98	D)
SP '08	24	243			25			51	174				167	b	
WI '08 4-Book	23	222			32			41 39	156			28 26	136	-	
FA '07	13	162			20				103				108	fo)

Target Listener Trends

Persons 6+

The Target Listener Trends provides AQH, Cume, AQH Ratings and AQH Share for the most requested demographic groups (30 for PPM, 20 for Diary) trended over time.

+

To use the report, select the demographic target most closely aligned to the sales target of the advertiser from the drop-down menu in the upper right corner.

For PPM markets, data are provided for the last 14 four-week survey periods. For Diary markets, data are provided for the last five quarterly survey periods.

The report shows at a glance what direction a station is headed and answers questions like:

- How consistent is a station's performance? Are the numbers increasing or decreasing? Does the station have a seasonal skew?
- What dayparts stand out? Is the direction the same for all dayparts? Have recent changes such as a new morning team made a difference?

Shr (00)

2.2 3.4

3.1 3.7

3.1

2.6

(00) Rta Shr

10

110

190

131 0.1 143 0.1

144 0.1

138 0.2 2.7

0.1 2.2 0.1 2.6

Diary market reports also include a multibook average. In Diary markets measured four times per year, the average is for four-books; for Diary markets measured two times per year, the average is for twobooks. Multibook averages do not appear in non-embedded condensed markets.

2.6 2.4 2.5

Listener Estimates Section (continued)

Select	t Repo	ort		<i>adio</i> larket	Jar	ket Re nuary 2		r Esti	mate	<u> </u>	Methoo		у				Chat Y	Your Support Team	ARBITR	
larget istener frends	Ta List	rget ener nates	Lister Compo			tening ations	Tim Spe Lister	nt	Dup	ume lication rcent	Exclu & Over Lister	sive night	E	thnic position					(Close
PM Data															4	<u>Hi</u>	ide Menu	PDF op Select Demo: Persons 6+	tions	
		M	onday-Si 6AM-M		'		onday-F 6AM-10			М	onday-F 10AM-3			M		ay-F M-7F	Friday PM	Monday-Friday 7PM-MID		
io to statio KAAA-AM		AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cur (0					
KAAA		(/	(/			(/	(/			(/	(/			(/			Target Lis	stener Trends	(continued)	
~JA ~H ~DE	N '09 IL '08 C '08	17 13 14	913		0.3 0.3 0.3	23 27	305 238 406		0.4 0.4 0.4	28 20 23	477 474 568		0.4 0.3 0.3	23 18 15		l	Report Fo	eatures: Stand	dard Rep	ort
	V '08 T '08	17 16			0.3 0.3		359 448		0.4 0.4	32 26	742 814	0.1	0.4 0.4	21 23					PPM	Diary
~H	B-AM N '09 IL '08 C '08	178 188 176	10596	0.3	3.7	157	3346 3230 2978	0.3	2.8		3626 4672 3977	0.3	2.8	306 278 226				Men and		
	V '08 T '08	180 167					3373 2682				4077 3779			264 219	-		Women: 6+*		•	
кссс	C-AM																12+		•	•
~H	N '09 IL '08	88 94	4941 5008		1.9	71	1798 1450	0.1	1.3		1861 2452	0.3	2.6	106 125			12+		•	•
~NO	C '08	95 97	5299	0.2	1.7	61	1486 1725	0.1	1.0 0.8		2300 2157	0.3	2.0	129 126					•	•
KDDD	T '08	116	5118	0.2	2.1	77	1549	0.1	1.1	168	2256	0.3	2.4	138	1		12-24* 18-34		•	•
~JA	N '09	37 33	2023 2094			64	912 911		0.9	27	620 821		0.4	67 49			18-49		•	•
~DE	C '08				••			••	0.6 ••	30		••	0.4 ••				25-54		•	•
	T '08		-						-	••							35-64		•	•
KEEE ~JA	E-AM N '09	62	6285	0.1	1.2	61	2042	0.1	0.9	76	2017	0.1	1.1	69	-		Teens 12	-17*	•	•
~DE	IL '08 C '08	62 65	6165	0.1	1.2	69	1345 1473	0.1	0.9 1.1	86 86	2470 2004	0.2	1.3	63 60			Children		•	
	V '08 T '08	72 77					1977 2077		1.1 1.1	95 116	2323 2107			56 46	-		Estimates			
KFFF	_	100	0333	0.0	2.5	433	3336	0.0	2.0	176	4000	0.2	26	206			AQH (00		•	•
~H	N '09 IL '08 C '08	128 140 131	9333 9908 9225	0.2	2.8	130	3236 2645 2799	0.2	2.3	176 193 169	4009 4480 3943	0.3	2.8	206 203 189	3		Cume (0		•	•
~NO	V '08 T '08	147	9681 10113	0.3	2.6	145	2765	0.3	2.0	200	3965	0.4		194			AQH Rat		•	•
																		are Trends	•	•
																		k Average**		٠
																	Dayparts	Ū		
																		6AM-Mid	•	•
																		10AM-3PM	•	٠
																		3PM-7PM	٠	•

* Demo not available in Condensed Market Report (Diary only).

Mon-Fri 7PM-Mid

** Continuous measurement markets report a four-book average. Markets measured twice a year (Spring and Fall) report a two-book average.

Listener Estimates Section (continued)

Select Re	port		ladio Market	Jar	rket Re nuary l		r Est	imate		Ir Mai Metho		v				Chat	Your S	Support 1	Ceam	1	R B I T R O		
Target T Listener Li	arget stener timates	Liste Compo	ner	Lis	tening cations	Tirr Spe Lister	ie int	C Dup	ume lication rcent	Exclu & Over Lister	isive rnight	E	thnic position								Clo	se	
PPM Data Yo Target Li					S ►	Daypart	s 1-5	Day	/parts 6	<u>-10</u>				<u>▲</u> <u>H</u>	lide Me	enu		ct Demo		ptions			
	N	fonday-F 6AM-7				Weeke 6AM-M				Saturd 6AM-10				Sature 10AM-3				Saturda 3PM-7F					
Go to station:	AQH (00)	Cume (00)	AQH Rta	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cu (0	1011	1011	1011	0	1011	1011			
KAAA-AM			-											-	Targ	get Li	stene	r Estir	nate	es			
JAN '0		813		0.4	7	229		0.2	23	113		0.8	2								estimate		
KBBB-AM JAN '0		7952	0.4	3.0	166	5339	0.3	4.2	87	489	0.2	3.1	289		mar	kets	, the t	two- d	or fo	ur-s	vailable. survey m		
KCCC-A															ave	rage	is als	so pro	vide	ed.			
JAN '0	9 105	3527	0.2	1.5	97	2523	0.2	2.4	57	294	0.1	2.0	183		Тот	ise f	ho roi	oort s	ലം	∼t th	e demo	Trat	ohic
KDDD-AM JAN '0		1428	0.1	0.7	21	970		0.5	14	173	6	0.5	21		targ	jet m	lost cl	losely	aliq	jnec	l to the s m the di	ale	S
KEEE-AN																		ipper				op-	uowii
JAN '0	9 69	4090	0.1	1.0	68	2962	0.1	1.7	30	239	0.1	1.1	99	1	mer	iu iii	une t	ipper	iigi		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
KFFF-AM JAN '0		7050	0.3	2.5	96	4387	0.2	2.4	35	341	0.1	1.2	145								je of per 'Exclusiv		
KGGG-AN JAN '0		10095	0.4	3.0	150	6843	0.3	3.8	87	810	0.2	3.1	251		day	Cur	ne")?	Simp	ly s	ubtı	act the l	Wee	ekend
KHHH-AM JAN '0		2136	0.1	0.9	37	1796	0.1	0.9	27	246		1.0	47		Sun	day	6AM	to M	idni	ght	Cume.		-
KIII-AM JAN '0		4863	0.3	2.1	118	3328	0.2	3.0	72	366	0.1	2.6	220	1211	1 0.4	3.3	130	881	0.2	2.2			
																		-					
KJJJ-AN JAN '0		1716	0.1	0.5	15	587		0.4	9	96		0.3	20	154	4	0.3	17	122		0.3			
KLLL-AM JAN '0		3531	0.2	2.0	61	2064	0.1	1.5	58	375	0.1	2.1	75	601	1 0.1	1.1	74	525	0.1	1.3			
KMMM-AM JAN '0		3452	0.3	2.2	30	1513	0.1	0.8	9	74		0.3	35	170	0.1	0.5	37	297	0.1	0.6			



Listener Estimates Section (continued)

		R	adio		ket Ro nuary i				You	ır Maı	ket			
Select Rep	ort	N	larket	t Info		Listene	r Est	imate	3	Metho	dolog	У		
Listener List	rget tener nates	Lister Compo			tening ations	Tim Spe Lister	nt	Dup	ume lication rcent	Exclu & Over Lister	night		thnic position	
PPM Data You			1											
Target Lis	tene	er Es	tim	ates	3 • •	Daypart	s 1-5	Day	parts 6-	10				
	M	onday-F 6AM-7F				Weeke 6AM-M				Saturd 6AM-10				Sa 10/
Go to station: KAAA-AM \$	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cume (00)	AQH Rtg	AQH Shr	AQH (00)	Cu (0
KAAA-AM														
JAN '09	26	813		0.4	7	229		0.2	23	113		0.8	2	
KBBB-AM														
JAN '09	209	7952	0.4	3.0	166	5339	0.3	4.2	87	489	0.2	3.1	289	
KCCC-AM														
JAN '09	105	3527	0.2	1.5	97	2523	0.2	2.4	57	294	0.1	2.0	183	
KDDD-AM														
JAN '09	51	1428	0.1	0.7	21	970		0.5	14	173		0.5	21	
KEEE-AM														
JAN '09	69	4090	0.1	1.0	68	2962	0.1	1.7	30	239	0.1	1.1	99	
KFFF-AM														
JAN '09	172	7050	0.3	2.5	96	4387	0.2	2.4	35	341	0.1	1.2	145	
KGGG-AM														
JAN '09	207	10095	0.4	3.0	150	6843	0.3	3.8	87	810	0.2	3.1	251	1
KHHH-AM														
JAN '09	64	2136	0.1	0.9	37	1796	0.1	0.9	27	246		1.0	47	
KIII-AM														
JAN '09	145	4863	0.3	2.1	118	3328	0.2	3.0	72	366	0.1	2.6	220	
KJJJ-AM														
JAN '09	35	1716	0.1	0.5	15	587		0.4	9	96		0.3	20	
KLLL-AM														
JAN '09	139	3531	0.2	2.0	61	2064	0.1	1.5	58	375	0.1	2.1	75	
KMMM-AM														
JAN '09	151	3452	0.3	2.2	30	1513	0.1	0.8	9	74		0.3	35	

Target Listener Estimates (continued)

Report Features: Standard Report

	PPM	Diary
Demos		
Persons, Men and Women:		
6+*	٠	
12+	٠	٠
18+*	٠	
12-24*	٠	•
18-34	٠	•
18-49	٠	•
25-54	٠	•
35-64	٠	•
Teens 12-17*	٠	•
Children 6-11*	٠	
Estimates		
AQH (00)	٠	•
Cume (00)	٠	•
AQH Rating	٠	•
AQH Share Trends	٠	•
Multibook Average**		•
Dayparts		
Weekend 6AM-Mid	٠	•
Mon-Fri 6AM-7PM	٠	•
Sat 6AM-10AM	٠	•
Sat 10AM-3PM	٠	•
Sat 3PM-7PM	٠	•
Sat 7PM-Mid	٠	•
Sun 6AM-10AM	•	•
Sun 10AM-3PM	٠	•
Sun 3PM-7PM	٠	٠
Sun 7PM-Mid	•	•

* Demo not available in Condensed Market Report (Diary only).

** Continuous measurement markets report a four-book average. Markets measured twice a year (Spring and Fall) report a two-book average.



Listener Estimates Section (continued)

	Radio Market I January	2009	our Market	01-1 - 1	
Select Report Target Listener Trends Estimates	Market Info Listener Listening Composition Locations	Listener Estimates Time Cume Spent Duplication Listening Percent	Methodology Exclusive & Overnight Listening		our Support Team www.arbitron.com
PPM Data Your Mark	et • January 2009			A Hide Menu	PDF options

Listener AQH Composition
Listener AQH Composition Listener Cume Composition

									y-Sund QH Pers		-MID	Listener Composition
Go to station: KAAA-AM ‡	Persons 6+	Children 6-11	Persons 12+	Teens 12-17	Men 18+	Men 18-24	Men 25-34	Men 35-44	Men 45-54	Men 55-64	Men 65+	(AQH and Cume)
KAAA-AM	17		17		8				1		7	This report helps you determine whether
(%) Rating Share			100 0.3		51 0.3	1			8 0.2	2	41 0.3 3.8	a station's audience is concentrated in a demographic cell or spread across a
KBBB-AM	178	8	170	15	84	32	20	13	8	1	10	broader demographic target.
(%) Rating Share	100 0.3	4 0.1	96 0.3	8 0.3	47 0.4	18 1.1	11 0.4	7 0.3	5 0.2	1 0.3	5 0.4	To see the percentage of the total audience by age or sex, you can add across cells in
KCCC-AM			82 94	4	60	17	22	10			1	this section to form a custom demographic
(%) Rating Share	0.2	0.1	0.2	0.1	0.3	19 0.6 4.7	22 25 0.4 4.3	11 0.2 1.5	0.2		1 0.5	for both AQH and Cume.
KDDD-AM	37	1	36		11		2	2	3	2	3	This report provides answers to the follow-
(%) Rating Share	100 0.1	3	97 0.1		31 0.4	1	4 0.4	5 0.3	7 0.1		0.1	ing questions:
KEEE-AM	62	1	61	2	41	2	6	16	15	2		target audience?
(%) Rating Share	100 0.1	2	98 0.1	4 0.6	66 0.2	3 0.1 0.6	9 0.1 1.2	26 0.3	24 0.3	4 0.1		• Are the highest AQH ratings and highes Cume rating occurring in the same cells?
KFFF-AM			125		78	26	20	23	6	2		If not, there is a difference in time spent
(%) Rating Share	0.2	0.1	0.2	0.2	0.3	20 0.9 7.2		0.5	6 5 0.1 1.2	2 2 0.1 0.7		listening.
KGGG-AM	169	8	161	17	59	16	12	14	11	4	1	84 10 29 23 15 4 3
(%) Rating Share	100 0.3	0.1	95 0.3	0.3	35 0.3	10 0.5	7	9 0.3	6 0.2	2 0.1 1.3	1 0.5	50 6 17 14 9 3 2 0.4 0.4 0.6 0.5 0.3 0.1 0.1

PPM

								y-Sund QH Perso		-MID
Go to station: KAAA-AM	Persons 12+	Teens 12-17	Men 18+	Men 18-24	Men 25-34	Men 35-44	Men 45-54	Men 55-64	Men 65+	Womer 18+
KAAA-AM	28		14		1	1	6	5	1	1
(%) Rating Share	0.4		51 0.5 3.2	1	2 0.2 1.2	4 0.2 1.1	20 1.0 6.3	19 1.1 7.1	5 0.2 1.8	
KBBB-AM	17		8			1	2	4	2	
(%) Rating		1	49 0.3			5 0.2	10 0.3	21 0.9	12 0.5	



Listener Estimates Section (continued)

Select Rep	hort			arket Re anuary 2	2009	r Estima		our Ma	odology			Chat Your Support Team www.arbitron.com	
arget Ta stener Lis	arget stener imates	Listene Composi	ar Li	istening ocations	Time Sper Listen	e 1t D	Cume uplication Percent	Excl & Ove	usive	Ethnic Composit		Close	
MData You			-	tion	Listene	r AQH C	ompositio	on 🕨 L	.istener	Cume Co		Hide Menu DF options	
								Monda		ay 6AM			
o to station: AAA-AM 🛟	Persons 6+	Children 6-11	Persons 12+	Teens 12-17	Men 18+	Men 18-24	Men 25-34	Men 35-44	Men 45-54	Men 55-64	Men 65+	Listener Composition (AQH and Cume) (continued)	
KAAA-AM (%) Rating	100		900 100 1.8		340 38 1.5	15 2 0.5			95 11 2.1	77 9 2.6	17	Report Features	
KBBB-AM			9506	1341	4443	1175	1245	1106		189	183	PPM Die	ary
(%) Rating			93 18.6		43 19.5	11 38.6	12 25.0	11 22.1	5 12.2			Demos	
KCCC-AM	4941	570	4371	376	2647	686	900	504	380	76			
(%) Rating			88 8.5		54 11.6	14 22.6	18 18.1	10 10.1				Children 6-11	
KDDD-AM			1815		811		183	201	134				•
(%) Rating			90 3.5		40 3.6		9 3.7	10 4.0		8 5.5			•
KEEE-AM			5942		3632	356	796	1308					
(%) Rating			95 11.6		58 15.9	6 11.7	13 16.0	21 26.1	15 21.8				•
KFFF-AM			8795		4756	989	1490	1187					
(%) Rating			94 17.2		51 20.9	11 32.5	16 29.9	13 23.7				10-24	•
KGGG-AM	14284		13270		5541	901	1501	1585		387		25-34	•
(%) Rating			93 25.9		39 24.3	6 29.6	11 30.1	11 31.7				55-44	•
KHHH-AM			2701		1673	245	712	363				45-54	•
(%) Rating			86 5.3		53 7.3	8 8.1	23 14.3	12 7.3			2 2.6	55-64	•
KIII-AM			6586		4319	802	1012	1489				65+	•
(%) PPM	100	7	93	8	61	11	14	21	11	3	1	Estimates	
												AQH (00)	
												AQH Composition %	•

AQH Rating

AQH Share Cume (00)

Cume Rating

Daypart

Cume Composition %

Mon-Sun 6AM-Mid

								y-Sund ume Per		
Go to station: KAAA-AM	Persons 12+	Teens 12-17	Men 18+	Men 18-24	Men 25-34	Men 35-44	Men 45-54	Men 55-64	Men 65+	Women 18+
KAAA-AM	688	5	352	29	50	30	84	129	31	33
(%) Rating		1 0.7	51 11.5	4 7.0	7 8.4	4 5.2	12 14.4	19 27.9	4 7.0	
KBBB-AM	262	10	125			20	28	47	31	12
(%) Rating		4 1.4	48 4.1			7 3.5	11 4.8	18 10.2	12 7.0	

DIARY



•

Listener Estimates Section (continued)



Listening Locations

				Persons AQH (00		
	Monday-F 6AM-10AM+3	riday PM-7PM	Monday-F 10AM-3	riday IPM	Weeke 10AM-7	
Go to station: KAAA-AM	At Home	Out of Home	At Home	Out of Home	At Home	C of H
KAAA-AM	14	10	11	16	1	
%	58	42	40	60	50	
KBBB-AM	82	132	47	99	79	
%	38	62	32	68	40	
KCCC-AM	18	70	15	95	26	
%	21	79	13	87	23	
KDDD-AM	21	42	6	20	3	
%	33	67	24	76	19	
KEEE-AM	14	48	14	59	20	
%	22	78	20	80	24	
KFFF-AM	30	123	25	145	33	
%	20	80	14	86	30	
KGGG-AM	57	117	52	145	53	
%	33	67	27	73	31	
KHHH-AM	14	50	6	34	14	
%	22	78	15	85	37	
KIII-AM	35	99	28	106	22	
%	26	74	21	79	19	
KJJJ-AM	11	19	10	23	5	
%	38	62	31	69	27	
KLLL-AM	69	92	24	66	17	

								Person	s 18+	
								AQH		
	6A	Monday M-10AM	-Friday +3PM-7P	м		Monday 10AM				Wee 10A
Go to station: KAAA-AM	At Home	In Car	At Work	Other	At Home	In Car	At Work	Other	At Home	In Car
KAAA-AM	14	14	6		13	15	14		19	1
%	41	40	18	1	31	35	33	1	54	4
KBBB-AM	10	10	2	1	14	13	4	3	5	
%	44	45	8	3	41	37	11	10	52	4

Listening Locations

This report provides an AQH estimate and percentage of this audience by listening location for Persons 18+ in four key dayparts.

The PPM and Diary measure listening location differently. In PPM markets, listening is identified as either at home or out of home. In Diary markets, diarykeepers are given four choices to indicate their location of listening: at home, in car, at work or other place.

The location where radio listening occurs can have a big impact on the way a radio station sells time and the way an advertiser buys time. While an advertiser such as a fast food restaurant might place a premium on a listener who is driving, an insurance agent might value a listener at home more highly.

For programmers, understanding where listening is occurring can help shape programming elements such as traffic reports, contests, newscasts and other information and entertainment segments.



Listener Estimates Section (continued)



Listening Locations

				Persons AQH (00		
	Monday-F 6AM-10AM+3	riday IPM-7PM	Monday-F 10AM-3		Weeke 10AM-7	
Go to station: KAAA-AM	At Home	Out of Home	At Home	Out of Home	At Home	0 of H
KAAA-AM	14	10	11	16	1	
%	58	42	40	60	50	
KBBB-AM	82	132	47	99	79	
%	38	62	32	68	40	
KCCC-AM	18	70	15	95	26	
%	21	79	13	87	23	
KDDD-AM	21	42	6	20	3	
%	33	67	24	76	19	
KEEE-AM	14	48	14	59	20	
%	22	78	20	80	24	
KFFF-AM	30	123	25	145	33	
%	20	80	14	86	30	
KGGG-AM	57	117	52	145	53	
%	33	67	27	73	31	
KHHH-AM	14	50	6	34	14	
%	22	78	15	85	37	
KIII-AM	35	99	28	106	22	
%	26	74	21	79	19	
KJJJ-AM	11	19	10	23	5	
%	38	62	31	69	27	
KLLL-AM	69	92	24	66	17	

								Person	IS 18+	
								AQH	(00)	
	6A	Monday M-10AM	-Friday +3PM-7P	м		Monday 10AM				Wee 10AN
Go to station: KAAA-AM \$	At Home	In Car	At Work	Other	At Home	In Car	At Work	Other	At Home	In Car
KAAA-AM	14	14	6		13	15	14		19	16
%	41	40	18	1	31	35	33	1	54	4
KBBB-AM	10	10	2	1	14	13	4	3	5	4
%	44	45	8	3	41	37	11	10	52	4

Listening Locations (continued)

Report Features

	PPM	Diary
Locations		
Out of Home	•	
At Home	•	•
In Car		•
At Work		•
Other		•
Demo		
P18+	•	•
Estimates	•	•
AQH (00)	•	•
Location % Within Daypart	٠	•
Dayparts		
Mon-Fri 6AM-10AM	•	•
Mon-Fri 3PM-7PM	•	•
Mon-Fri 10AM-3PM		
Weekend 10AM-7PM		
Mon-Sun 6AM-Mid	•	•



Listener Estimates Section (continued)



Time Spent Listening

						-Sunday 6A irs and Minute	
Go to station: KAAA-AM \$	Persons 6+	Persons 12+	Persons 18-34	Persons 25-54	Persons 35-64	Men 18-34	Men 25-54
		12.	10-04	20-04	33-04	10-04	20-04
KAAA-AM							
~JAN '09 ~HL '08	2: 15 2: 15	2: 15 2: 15	0: 30	1: 15 1: 15	1: 30 1: 30	1: 00 0: 15	1: 3 1: 3
~DEC '08 ~NOV '08	2: 00 1: 45	2: 00 1: 45	0: 15	1: 15 1: 30	1: 15 1: 15	0: 00 0: 15	1: 3 3: 0
~OCT '08	1: 30	1: 45	0: 30	1: 15	1: 30	0: 30	2: 0
KBBB-AM							
~JAN '09 ~HL '08 ~DEC '08	2: 00 2: 00 2: 00	2: 15 2: 00 2: 00	2:00	2: 00 1: 45 2: 15	2: 00 2: 00 2: 30	2: 45 2: 30 2: 00	1: 4 1: 4 2: 0
~NOV '08 ~OCT '08	2: 00 1: 45	2: 00 1: 45		2: 00 2: 00	2: 00 2: 15	2: 15 1: 45	1: 4 1: 4
KCCC-AM							
~JAN '09 ~HL '08 ~DEC '08 ~NOV '08 ~OCT '08	2: 00 2: 15 2: 15 2: 15 3: 00	2: 15 2: 15 2: 30 2: 15 3: 15	2: 15 2: 45 2: 15	2: 30 2: 15 2: 45 2: 15 2: 45	2: 15 2: 30 2: 30 2: 45 2: 30	3: 00 2: 45 3: 15 2: 30 4: 15	2:4 2:3 3:0 2:0
KDDD-AM							
~JAN '09 ~HL '08 ~DEC '08 ~NOV '08 ~OCT '08	2: 30 2: 15 ••	2: 30 2: 15 ••		2: 45 2: 00 **	3: 00 2: 00 **	1: 15 1: 15 ••	1: 3 1: 3
KEEE-AM							
~JAN '09 ~HL '08 ~DEC '08 ~NOV '08	1: 15 1: 00 1: 15 1: 15	1: 15 1: 00 1: 15 1: 15	1: 00 1: 00	1: 30 1: 00 1: 30 1: 30	1: 45 1: 00 1: 30 1: 30	0: 45 1: 15 1: 15 1: 00	1: 3 1: 1 1: 4 1: 3
~OCT '08	1: 30	1: 30		1: 45	2: 00	0: 45	2: 1
KFFF-AM							
~JAN '09 ~HL '08	1: 45 1: 45	1: 45 2: 00	2:00 2:30	1: 45 2: 00	1:45 1:30	2: 15 2: 15	1:4

0				Mo	Hours and	
Go to station: KAAA-AM \$	Persons 12+	Persons 18-34	Persons 25-54	Persons 35-64	Men 18-34	Men 25-54
KAAA-AM						
FA '08	5: 00	2: 00	5: 30	5: 30	1: 30	5: 30
SU '08	6: 15	2:45	7: 30	7: 15	2: 30	7: 15
SP '08	6: 00	6: 30	6: 30	6: 00	2: 30	5: 00
WI '08	6: 30	1:45	6: 30	6: 30	1:45	7:00
4-Book	6: 00	3: 15	6: 30	6: 15	2: 00	6: 15
FA '07	6: 00	2: 45	4: 45	7: 00	3: 30	4: 30
KBBB-AM						

Time Spent Listening

The Time Spent Listening (TSL) report is how long listeners spend with a radio station in a week. In a typical scenario, the demographic with the highest time spent listening for a station should match the station's stated target audience.

For advertisers, TSL provides valuable insight on the connection listeners make with a station. TSL is also an essential tool for making programming decisions.

For PPM markets, TSL is reported for 11 demographic targets; for Diary markets, TSL is reported for 10 demographic targets. Diary markets also include a two- or fourbook average.

Report Features

	PPM	Diary
Demo		
P6+	•	
P12+	•	•
Persons, Men and Women:		
18-34	•	•
25-54	•	•
35-64	•	•
Estimate		
Time Spent Listening	•	•
Daypart		
Mon-Sun 6AM-Mid	•	•



Listener Estimates Section (continued)



📥 н

PPM Data Your Market • January 2009

Cume Duplication Percent

Columns 1-16 Columns 17-32 Columns 33-48 Columns

							Mond	Person ay-Sund		MID		
Go to station: KAAA-AM \$	KAAM- AM	KBFB- FM	KBOC- FM	KCBI- FM	KDBN- FM	KDGE- FM	KDMX- FM	KDXX- FM	KEGL- FM	KEOM- FM	KERA- FM	۲
Cume Pers. (00)	900	10276	4941	2023	6285	9333	14284	3157	7094	1954	4335	
KAAA-AM	100	1		4			1			7	3	1
KBBB-FM	9	100	23	8	13	21	16	34	22	11	12	2
KCCC-FM		11	100	4	4	-	-	50	8		1	1
KDDD-AM	10	2	2	100	3	4	5	2	3	3	4	F
KEEE-AM	2		5	8	100	28	20	3	38	25	19	1
KFFF-AM	2			18				6	56		22	п.
KAAA-FM	18	22	18	32	46	48	100	12	42	39	36	1
KGGG-AM		10	32	3	2	2	3	100	3	2	1	T
KHHH-FM	2		11	12				7	100	10	19	1
KIII-AM	16	2	4	3		3	5	1	3	100	6	۰.
KJJJ-FM	15	5	1	9		10	11	1	12	13	100	I
KLLL-FM	5	8	3	3		11	12	1	11	15	16	i
KMMM-FM		15	58	5	8	6	6	68	7	5	3	J
KNNN-FM		1	4	1	1		1	8				Ι
KHHH-AM	1			3	-				2		1	1
KPPP-AM	2			1	2				2	4	2	1
KOOO-FM		13	37	1	3	5	6	32	3	3	1	T
KRRR-FM	3	2	1	5	1	1	1		1			t
KJJJ-AM	17	37	34	22	30	40	45	22	36	29	27	ſ
KDDD-FM		4	1	5	1	1	1		1		1	T
KFFF-FM	11	11	9	20	52	38	38	4	40	31	36	1
KTTT-AM	1	5	3	7	1	1	1	1	1	3	2	2
KUUU-AM	13	72	25	15	19	23	18	41	24	17	11	T
KVVV-AM	4	1	1	2	1	2	3	1	2	1	1	T
KIII-FM	9	2	1	8	8	4	7	1	6	11	11	T
KAAA-FM		17	62	9	10	8	9	70	11	9	4	ſ
KCCC-AM	13	9	8	54	18	20		5	19	12	18	1
KYYY-FM	33	14	12	27	31	21	24	8	25	40	27	1
KZZZ-FM	7	29	22	17	27	23	27	13	24	29	29	1

PPM

								Person		
							Mond	ay-Sund	ay 6AM-N	MID
Go to station: KAAA-AM ‡	KABG- FM	KABQ- AM	KABQ- FM	KAGM- FM	KBQI- FM	KDLW- FM	KDRF- FM	KHFM- FM	KIOT- FM	KJFA- FM
Cume Pers. (00)	688	262	328	402	812	783	888	432	856	380
KAAA-AM	100	12	15	23	18	6	18	9	20	
KBBB-FM	5	100	4				2	9	2	
KCCC-FM	7	5	100	4	5	5	7	9	6	
KDDD-AM	13		5	100	19	4	8	8	7	
KEEE-AM	21		12	39	100	11	13	16	16	2
KFFF-AM	7		12	8	11	100	10	5	10	31
ΚΔΔΔ-ΕΜ	24	8	18	18	14	12	100	11	39	2

Cume Duplication Percent

This report answers the question "What percentage of a station's audience also listens to other radio stations and which ones are they?"

The total week Cume is listed under each station's call letters at the top of the page. For PPM markets, Cume is available for both 6+ and 12+; for Diary markets Cume is listed for 12+. As you look down each station's column, you will see the percentage of Cume it shared with the station in the left-hand column of that row.

For radio stations, this report can be used to identify which stations compete most strongly for the attention of your current listeners.

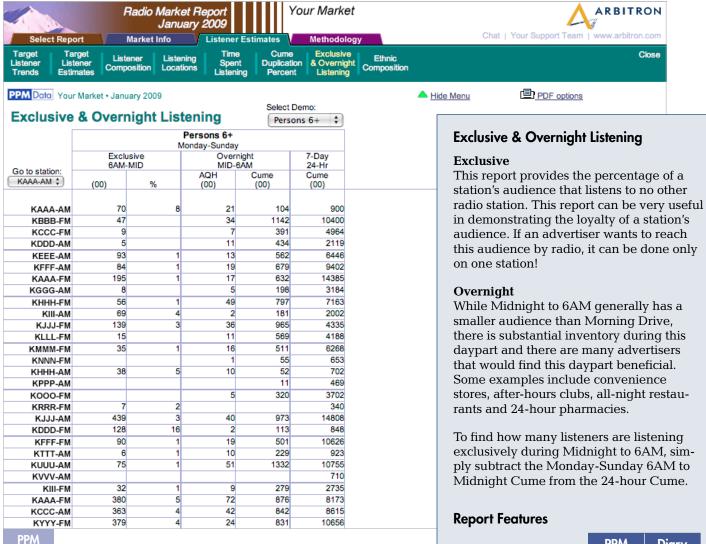
For advertisers, this report can help determine which stations to include on a buy. If you are attempting to build the most reach into a radio schedule, you would choose the stations that duplicate the least. If you want to add frequency to a schedule, you would choose stations that share the most audience.

Report Features

	PPM	Diary
Demo		
P6+	•	
P12+	•	٠
Estimates		
Cume (00) and % Duplication Each Pair of Stations	•	•
Daypart		
Mon-Sun 6AM-Mid	•	•



Listener Estimates Section (continued)



	Persons 12+ Monday-Sunday								
	Exclus 6AM-N		Overn MID-6		7-Day 24-Hr				
o to station: KAAA-AM	(00)	%	AQH (00)	Cume (00)	Cume (00)				
KAAA-AM	48	7	3	70	688				
KBBB-FM	32	12	1	30	262				
KCCC-FM	14	4	2	25	328				
KDDD-AM	55	14	2	32	402				
KEEE-AM	85	10	4	89	816				
VEEE AM	6	4	4	64	700				

PPM Diary Demo P6+ P12+ **Estimates** AQH (00) Cume (00) Daypart **Exclusive** Cume Mon-Sun 6AM-Mid Mon-Sun Mid-6AM Mon-Sun 6AM-Mid



Listener Estimates Section (continued)

Select R	eport		lio Ma Ja ket Infe	arket Rep anuary 20	00rt 009 istener Estir		Ir Market			Chat Your Support Team	ARBITR	
Target .istener	Target	Listener Compositi	- L	istening ocations	Time Spent Listening	Cume Duplication Percent	Exclusive & Overnight Listening	Ethnic			c	Close
PMData Y Ethnic C			2009			Select De Person			A Hide !	Menu DF options		
					o ns 6+ day 6AM-MID							
Go to station:	AQH	AC		AQH	Cume	Cume	Cume			Ethnic Composition		
KAAA-AM 💲	(00)	9	6	Rtg	(00)	%	Rtg			This report is a great to	ol for stati	ions with
KAAA-A	AM									strong ethnic audience		
To Bla		17	100		900 116		1.6 1.4			wishing to reach ethni		
Hispar		i	3		14	2	0.1					
KBBB-A	AM									In Metros that are cont	trolled for l	black
To Bla		178 119	100 67	0.3 1.4			18.0 60.8			population, Hispanic p		
Hispar		33	19	0.2			21.8			estimates are provided		
KCCC-A	M									for the controlled popu		
To Bla		88 1	100	0.2	4941 85	100 2	8.7 1.0			age of a station's audie		
Hispar		83	95	0.5			30.0			or Hispanic is shown fo Cume.	or both AG	lH and
KDDD-A	AM									Cuille.		
To Bla Hispar	ick	37 3 1	100 7 3	0.1	2023 319 203	16	3.6 3.8 1.3			Report Features		
KEEE-A											PPM	Diary
To Bla		62 4	100 7	0.1	274	4	11.0 3.3			Demo		
Hispar	nic	9	15	0.1	1382	22	9.1				-	
KFFF-A										P6+	•	
To Bla		128 3	100 3	0.2	606	6	16.4 7.3			P12+	•	•
Hispar	nic	19	15	0.1	1595	17	10.5			Estimates		
KGGG-A												
To Bla Hispar	ick	169 6 37	100 4 22	0.3 0.1 0.2	1085		25.1 13.1 20.7			AQH (00), Ethnic % and Rating	•	٠
KHHH-A	M									Cume (00), Ethnic %	•	•
PPM										and Rating	•	•
										Daypart		

Ethnic Co	mpositi	on						
	Persons 12+ Monday-Sunday 6AM-MID							
Go to station: KAAA-AM	AQH (00)	AQH %	AQH Rtg	Cume (00)	Cume %	Cume Rtg		
KAAA-AM								
Total Hispanic	28 17	100 61	0.4 0.6	688 346	100 50	9.8 11.7		
KBBB-AM								
Total Hispanic	17 2	100 14	0.2 0.1	262 25	100 10	3.7 0.8		
DIADY								

	PPM	Diary
Demo		
P6+	•	
P12+	•	٠
Estimates		
AQH (00), Ethnic % and Rating	•	•
Cume (00), Ethnic % and Rating	•	•
Daypart		
Mon-Sun 6AM-Mid	•	٠



Listener Estimates Section (continued)

	Radio Market F Fal	Report 2008	Your Market		ARBITRON
Select Report Target Listener Trends Estimates	Market Info Listener Listening Composition Locations		tion & Overnight Composition	TSA Target DMA Target	'our Support Team www.arbitron.com Close
Your Market • Fall 2008				A Hide Menu	PDF options

TSA Target Listeners

					onday-Sund QH and Cume			
So to station: KAAA-AM	Persons 12+	Persons 18-34	Persons 25-54	Persons 35-64	Men 18-34	Men 25-54	Men 35-64	
KAAA-AM								
TSA AQH Metro AQH TSA Cume Metro Cume	52 28 1019 688	8 2 164 125	24 14 480 323	34 21 708 478	7 1 107 79	13 7 232 163	18 12 340 243	
KBBB-AM TSA AQH	18	1	8	13		3	7	
Metro AQH TSA Cume Metro Cume	17 305 262	1 8 6	7 143 106	13 230 191	3	3 68 47	6 116 94	
KCCC-AM TSA AQH	11		6	8		3	4	
Metro AQH TSA Cume Metro Cume	10 375 328	62 62	5 166 137	7 232 184	26 26	3 55 50	4 101 81	
KDDD-AM								
TSA AQH Metro AQH TSA Cume Metro Cume	27 24 490 402	6 6 137 109	13 10 238 177	15 12 236 190	4 53 41	6 5 111 80	6 6 103 81	
KEEE-AM								
TSA AQH Metro AQH TSA Cume Metro Cume	46 34 1087 812	15 12 374 284	25 17 612 457	24 17 542 392	6 4 158 117	12 8 280 207	11 7 251 176	
KFFF-AM								
TSA AQH Metro AQH TSA Cume Metro Cume	29 25 931 783	16 14 486 398	13 11 400 346	5 4 211 189	7 6 213 149	7 4 202 158	3 2 98 78	
KGGG-AM								
TSA AQH Metro AQH TSA Cume Metro Cume	48 38 1109 888	18 16 416 350	32 23 750 589	28 21 621 482	15 14 223 185	20 15 366 280	16 11 313 243	
KHHH-AM								
TSA AQH Metro AQH TSA Cume Metro Cume	28 17 611 432	1 1 64 57	6 5 224 179	12 8 327 246	8 8	4 3 73 66	6 4 125 95	
KIII-AM								
TSA AQH Metro AQH TSA Cume Metro Cume	48 36 1105 856	16 11 320 227	33 27 758 590	29 22 673 526	7 5 184 132	21 16 424 325	19 14 370 299	
KJJJ-AM								
TSA AQH Metro AQH	47 38	25 20	38 30	19 16	15 12	25 19	12 9	

SA Target Listeners (Diary Only)

Available Spring and Fall surveys. Includes orresponding Metro estimates.)

This report shows audience estimates or both the Metro and non-Metro TSA ounties.

To calculate the non-Metro audience for a tation, subtract the Metro AQH or Cume rom the corresponding TSA AQH or Cume.

Report Features

			Diary
Demos			
P12+			•
Person	s, Men ar	nd Women:	
18-34	4		•
25-54	4		•
35-64	4		•
Estimat			
TSA ar	•		
TSA ar	•		
Daypa	rts		
Mon-Su	Jn 6AM-N	۸id	•
49	113	151	
-10	110	101	
9	12 10	10 8	
136 96	334 265	302 226	
10 8	13 11	7 6	

Listener Estimates Section (continued)

	1-	ş	I	Radio		t Rep Fall 20			Y	'our M	larket								1	ARBITRON	
	ct Rep			Market	Info	<u>_</u>		Estimat	· ·		nodolog	у				Cha	t Your	Supp	ort Tearr	n www.arbitron.com	_
Target Listener Trends	List	rget tener nates		ener osition	Listeni Locatio		Time Spent Listenin	Du	Cume plicatio ercent	on & O	clusive vernight tening		thnic position	TSA T Lister		DMA Ta Listene				Close	
Your Mark	ket • Fa	1 2008												🔺 <u>Hi</u> c	de Menu	<u>I</u>	Ċ	D PDF	F options	<u>8</u>	
DMA	Targ	et L	iste	ners	► <u>Da</u>	yparts	1-6	ayparts)	7-12												
									AQH	and Cu	me Per	sons									
		Mor 6/	day-Fri AM-10A	iday M	Mon 10	day-Fri AM-3P	iday M	Mon 3	day-Fri PM-7PI	day M	Mon 7	day-Fr PM-MI	iday D	Mo			-			(Diary Only)	
Go to stat		AQH (00)	AQH Rtg	Cume (00)	AQH (00)	AQH Rtg	Cume (00)	AQH (00)	AQH Rtg	Cume (00)	AQH (00)	AQH Rtg	Cume (00)	AQH (00)	`			Ŭ		urveys.)	
		(00)	nig	(00)	(00)	rug	(00)	(00)	Nig	(00)	(00)	rug	(00)	(00)		-	-			adio listening en Media Rese	
	AA-AM P 12+ s 12-17	71	0.5	508 6	82	0.5	550	59	0.4	485	18	0.1	194 7		Inc	c.'s De	esign	ated	Mar	ket Area (DM	A). The
M	18-34 V 18-34	6 1					56 18	10	0.5		2	0.1	7	1						lefined by tele Every county	
M	18-49 18-49	10 5 7	0.2	61 68	18 14	0.4 0.4	115 87	9	0.3 0.2	89 84	5 1		48 42	1. 1(ned to a single	
W	1 25-49 V 25-49	5	0.2	68	14	0.5		9	0.3	80	2		40 33	1						d market defi television, ne	
W	1 25-54 V 25-54 1 35-64	17 13 32	0.3	129	20	0.5	118	17 15 17	0.5 0.4 0.5	132	6 3 7	0.1	44	10						ing and other	
	V 35-64	20						20	0.6		4	0.2								5	
KBB	BB-AM P 12+	28	0.2	204	36	0.2	247	22	0.1	192	7		62	29	0.2	299	18	0.1	305		
M	s 12-17 1 18-34	1		10 3			3									10 3			10 3		
M	V 18-34 1 18-49 V 18-49	2 5 7	0.1 0.1 0.2		2	0.1 0.1	6 43 42	3	0.1	27 36	1 2	0.1	10 8			6 48 59	1 2 2	0.1	6 48 59		
M	1 25-49 V 25-49	5	0.2	26	2	0.1	43	2 3 2 5 5	0.1	27 36	1		10 8	3	0.1	48 59	2 3 3 3 5 7	0.1	48 59		
M	1 25-54 V 25-54	7	0.2	39 59			59 58	5 5		44 52	1	0.1	16 11	6	0.2	68 75	3	0.1 0.1	68 75		
	1 35-64 V 35-64	11 10					100 87	8 10	0.2 0.3		2 4	0.1 0.1	32 22			111 112	7	0.2 0.2	116 114		
ксс	CC-AM P 12+	7		99	17	0.1	174	16	0.1	199	6		90	14	0.1	293	11	0.1	375		
	P 12+ s 12-17 1 18-34			59	1/	0.1	1/4	10	0.1	199	0		90 18		0.1	293	11	0.1	375 11 26		
W	V 18-34 1 18-49			8	1		6 3	1		31 23	1		6 23			31 23	1		36 53		
M	V 18-49 1 25-49	1		16 8			45 3	3	0.1	69 23	1		21 5			90 23	3	0.1	111 36		
M	V 25-49 1 25-54 V 25-54	1 1 2	0.1	16 14 25	4	0.2 0.1 0.2	14	3 5 3	0.1 0.1 0.1	44 42 59	1		21 16 24	4 3 4	0.1	66 42 85	3 3 3	0.1 0.1 0.1	87 55 112		
M	V 35-64 V 35-64	2	0.1	23 37 40	6	0.2	49		0.1		2	0.1	33 21		0.1	83 107	3 4 4	0.1	101 130		
	DD-AM																				
	P 12+ s 12-17	44		10			255 5	28 1	0.2	9	6		98 5 15	40		402 14	27	0.2	490 17		
W	/ 18-34 / 18-34 / 18-49	10 2 12	0.1	35		0.1	43	3 2 5	0.1 0.1 0.1		1		15 12 34	2	0.1	48 59 87	4 2 6	0.2 0.1 0.1	53 83 103		
	19.49	7	0.3	70	6	0.0	70	7	0.1	84	2	0.1	27	7	0.2	112	5	0.1	144		



Methodology Section

A LAND	adio Mari Jan arket Info	uary 2		Your Ma	rket		Chat You	r Support Team	ARBITRON	
Description of Audience Estima Methodology Reliability	tes	Survey a ery Sche	k Radio A	dvisory Advert	iser/Agency bry Council				Close	
PM Data Your Market • Januar	ry 2009								1	
Audience Estimates	Metro	Tab	le B 🕨 Colu	mns 1-6 Colur	nns 7-11				Terms for the Trade	
Reliability					Average	Quarter-Hour I	Estimates		Who to Call	
Instructions for estimating reliability Table A	Metro		All Cume	Sat 6A-10A Sat 3P-7P Sun 6A-10A	Weekend	Sat 10A-3P Sat 7P-MID Sun 10A-	Mon-Fri 6A-10A	Mon-Fri 10A-3P		
Metro Table B	Survey A Persons		Estimates 30.31	Sun 3P-7P 62.89	10A-7P 93.51	Sun 7P-M 74.	The Metho	dology sec	tion is where y	011/11
Standard Error Calculator	Persons	12+	30.31	62.89	93.51	74.			ding links to th	
		18+	32.55	61.48	97.50	77.			Descriptions of	
		35+	29.17	54.36	95.31	69.			timates Reliabi	
									il information.	шту
	Men	6+	26.81	58.96	111.67	138.	tables and	other usert	II IIII0IIIIduloII.	
		12+	26.02	53.26	99.13	115.				
		18+	25.90	48.51	87.68	67.59	69.58	69.01		
		18-24 25-34	9.85 10.42	21.87 25.32	35.93 41.28	32.96 48.22	31.83 36.73	37.63		
		35+	22.80	43.03	74.98	84.48	60.43	62.66		
		35-44	11.42	25.73	42.57	61.68	33.35	38.57		
		45-54	12.27	26.24	45.18	44.88	33.51	41.36		
		55-64	10.57	34.40	52.68	90.08	36.76	40.72		
		65+	12.51	42.08	55.21	90.96	40.25	46.00		
		12-24	11.55	25.94	44.19	31.23	40.27	44.47		
		18-34	13.38	29.26	46.93	41.88	42.01	44.41		
		18-49	19.75	38.81	66.19	53.65	55.23	58.30		
		25-49	16.67	35.18	64.44	52.05	49.83	51.47		
		25-54 35-64	18.61 19.24	38.18 38.58	71.78 68.35	56.79 57.81	55.56 52.81	53.72 57.87		
		33-04	15.24	30.38	00.35	57.01	52.01	51.67		
	Women	6+	26.54	56.94	104.23	99.69	72.07	83.48		
		12+	25.91	51.42	91.69	69.05	65.00	75.07		
		18+	25.60	49.34	79.51	60.99	64.05	76.07		
		18-24	9.29	22.30	35.54	51.52	31.15	41.28		
		25-34	9.46	23.59	44.52	39.24	37.08	45.08		
		35+	23.91	42.37	69.19	34.47	52.00	59.54		
		35-44	10.79	26.04	43.50	59.18	35.58	48.61		
		45-54	13.45	30.77	52.66	87.74	37.88	53.98		
		55-64	11.53	28.98	42.85	70.93	31.02	39.60		



What You Can/Can't Do With the Numbers

Certain estimates can be added together and others cannot. Since it's often difficult to remember which estimates are compatible, here's a convenient chart:

Do's and Don'ts			
	Station + Station	Demographic + Demographic	Daypart + Daypart
AQH Persons	Yes	Yes	No
AQH Ratings	Yes	No	No
AQH Shares	Yes	No	No
Cume Persons	No	Yes	No
Cume Ratings	No	No	No

This chart assumes a constant geography and nonoverlapping demographics/dayparts (Metro compared to Metro; 18-34 added to 35-64).

AQH Persons, Ratings, Shares

Stations: For all AQH estimates (Persons, Ratings and Shares), stations may be added together *so long as the demo and daypart for the individual station estimates are the same.*

Demographics: For AQH Persons, demographic cells may be added together to produce broader demographics (e.g., Teens and Persons 18-24 can be added together to produce Persons 12-24) *so long as the daypart is held constant.* However, for AQH Ratings, demos are not additive because their denominators are entirely different populations. Likewise, for AQH shares, demos are not additive because their denominators are entirely different AQH PUR* (or PUMM** for PPM) Totals. In order to combine demos for Ratings, it is necessary to uncalculate the station rating, combine the demos, then recalculate the Rating:

Men 18-24 + Men 25-34 AQH Rating AQH Rating	=
Men 18-24 AQH Pers M18-24 Pop + AQH Pers M25-34 Pop	=
(Men 18-24 + Men 25-34) AQH Pers AQH Pers (M18-24 Pop + M25-34 Pop)	_=
18-34 AQH Persons = Men 18-	34 Rating

M18-34 Pop

Similarly, in order to combine demos for Shares, it is necessary to uncalculate the station Share, combine the demos, then recalculate the Share (for PPM, PUMM replaces PUR):

Men 18-34 Share + Men 25-34 Share =

<u>Men 18-24 AQH Pers</u> + Men 25-34 AQH Pers = M18-24 AQH PUR M25-34 AQH PUR

<u>M18-24 AQH Pers</u> + <u>Men 25-34 AQH Pers</u> = M18-24 AQH PUR + <u>M25-34 AQH PUR</u>

<u>M18-34 AQH Persons</u> = Men 18-34 Share M18-34 AQH PUR

^{*} PUR = Persons Using Radio. It is a convenient shorthand for Metro or DMA Totals.

^{**} PUMM = Persons Using Measured Media. Also known as Metro Totals.

What You Can/Can't Do With the Numbers

Dayparts: Daypart AQH estimates are not additive under <u>any</u> circumstance since, by definition, daypart is not held constant. It was demonstrated above that AQH Ratings and Shares for combined demos are not the sums of the Ratings and Shares for the individual demos, but the <u>weighted averages</u> of the Ratings and Shares for the individual demos. Likewise for combined dayparts: They are the weighted averages of the component dayparts, not the sum of the component dayparts; and they, too, are computed by first unaveraging AQH Persons for the component dayparts, summing the Quarter-Hour Persons and then dividing by the number of quarter-hours in the combined daypart to get the Average Quarter-Hour Persons for the combined daypart:

Mon-Fri 6A-7P + Mon-Fri 7P-MID = AQH Persons AQH Persons (Mon-Fri 6A-7P x 260) + (Mon-Fri 7P-MID x 100) AQH Pers QHs) + (AQH Pers QHs) 360 QHs

> Mon-Fri 6A-7P + Mon-Fri 7P-MID = <u>QH Persons</u>* <u>QH Persons</u> <u>360 QHs</u>

<u>Mon-Fri 6A-MID QH Persons</u> = Mon-Fri 6A-MID 360QHs = Mon-Fri 6A-MID

Cume Persons, Ratings

Stations: The definition of Cume is the number of *different* persons listening to a particular station or group of stations. Cume estimates for individual stations cannot be added together because of possible duplication: The same listener would be counted more than once if she/he listened to more than one of the stations in the combination.

Demographics: Cume Persons for nonoverlapping demographic groups may be added together, since there is no possibility of counting the same person twice, *so long as the daypart for the individual station estimates is the same.* However, Cume Ratings are not additive, for the same reason that AQH Ratings are not additive: because they are calculated using different denominators (i.e., population bases).

Dayparts: Cume estimates for different dayparts are not additive under any circumstances—for the same reason that AQH estimates for different dayparts are not additive and also because of possible duplication of Cume persons across dayparts.



This section contains equations and formulas you can use to make the most of the audience estimates in your *Radio Market Report.* Whether you're buying or selling radio, following these simple equations can give you the information you need to be on top of any buying/selling situation.

Designed in a workbook format, this section allows you to provide your own information and apply your ratings skills right away using your own current *Radio Market Report.* With this information (below), you'll be able to calculate:

- Average Quarter-Hour Rating
- Average Quarter-Hour Share
- Cume Rating
- Target Audience Efficiency
- Exclusive Cume Percent
- Exclusive Cume Rating
- Time Spent Listening
- Turnover

Basic Reference Data

Metro:	
Station:	
Daypart:	
Demo:	

	Sta	Metro*			
Persons 12+ AQH Persons	Demo AQH Persons	Demo Cume Persons	Demo Exclusive Persons	Demo Total AQH Persons (AQH PUR)**	Demo Population

* Could also be calculated for TSA or DMA, so long as all estimates and populations reflect the same geography.

** PUMM for PPM.



Basic Calculations

Average Quarter-Hour Rating expresses the AQH Persons estimate for a demographic group as a percentage of that population in a geographic area. A rating of 1 represents 1% of the population.

<u>AQH Persons</u> x 100 = Average Quarter-Hour Rating Population
Metro:
Station:
Daypart:
Demo:
<u>AQH Persons (</u>) x 100 = AQH Rating Population () ()

Average Quarter-Hour Share is a station's AQH Persons audience expressed as a percentage of total radio listening (Metro Total or DMA Total) for a demographic group.

AQH Persons Metro Total AQH Persons	x 100 = AQH Share
Metro:	
Daypart:	
<u>AQH Persons (</u>) ; Metro Total AQH Persons ()	x 100 = AQH Share ()

Cume Rating expresses the Cume Persons estimate for a demographic group as a percentage of that population in a geographic area. A Cume Rating of 20 means that a station is reaching an estimated 20% of the total population.

<u>Cume Persons</u> x 100 = Cume Rating

Population

Metro:
Station:
Daypart:
Demo:
<u>Cume Persons (</u>) x 100 = Cume Rating Population () ()

Target Audience Efficiency (Audience Composition)

expresses a station's AQH Persons audience for a particular demographic target as a percentage of the station's total (P12+ for Diary and P6+ for PPM) audience. This figure demonstrates a station's coverage of a particular demographic target and is valuable when deciding between two alternatives; the more precisely targeted station (i.e., the station with the higher percent) is the more efficient. This concept can also be applied to Cume and Time Spent Listening.

<u>Station Demo AQH Persons</u> x 100 = TAE Station Total AQH Persons

Metro:		
Station:		
Daypart:		
Demo:		
Station Demo <u>AQH Persons (</u> Station Total AQH Persons () × 100 = TAE ()

Exclusive Cume Percent is a station's Exclusive Cume Persons audience expressed as a percentage of its total Cume Persons audience. This figure is the percent of a station's total Cume audience that listens only to that station and reflects the loyalty of the station's audience.

Exclusive <u>Cume Persons</u> x 100 = Exclusive Cume Percent Cume Persons
Metro:
Station:
Daypart:
Demo:
ExclusiveExclusiveCume Persons ()x100 =Cume Persons ()()

Exclusive Cume Rating is a station's Exclusive Cume Persons audience for a target demographic expressed as a percentage of the population for that demographic. This figure demonstrates the percentage of target customers that can only be reached by that station.

Exclusive <u>Cume Persons</u> x 100 = Exclusive Cume Rating Population
Metro:
Station:
Daypart:
Demo:
ExclusiveExclusiveCume Persons ()x100 =Population ()()

Time Spent Listening (TSL) is the amount of time the average listener spends with a particular station during a daypart. It is calculated by dividing the total amount of listening (in quarter-hours) by the total number of listeners. Total quarter-hours is computed by "unaveraging" Average Quarter-Hour Persons that is, multiplying AQH Persons by the number of quarter-hours in the daypart (see calculation below):

<u>AQH Persons x Quarter-Hours in Daypart</u> = TSL Cume Persons

Metro:	
Station:	
Daypart:	
Demo:	
AQH Persons QHs in Daypart () X () = TSL (Cume Persons ())

Turnover is the number of different groups of persons that make up a station's audience. It is the ratio Cume Persons to AQH Persons. The lower the turnover factor, the more loyal the station's audience. The higher the turnover factor, the faster the rate of Cume growth. Turnover reflects the relationship between AQH and Cume.

<u>Cume Persons</u> = Turnover Factor

AQH Persons	
Metro:	
Station:	
Daypart:	
Demo:	
<u>Cume Persons (</u>) = Turnover (AQH Persons ()	

How to Calculate Quarter-Hours in Daypart:									
	# days in daypart	x	# hours in daypart	x	# QHs in an hour	=	# QHs in a daypart		
Example:									
Mon-Fri 6A-10A =	5 days	x	4 hours	x	4 QHs	=	80 QHs in daypart		

Buying/Selling Formulas

Gross Impressions (GIs) are the number of impressions a schedule will deliver. GIs are computed by multiplying the AQH Persons estimate for the particular daypart by the number of spots to be run in the daypart. The GIs for the individual dayparts are then summed to obtain the total number of GIs a schedule will deliver.

Note: As the name implies, Gross Impressions represent the total number of times a spot will be heard not the number of persons who will hear it.

Metro:	:							
Statior	n:							
Demo:	: 							
AQH Daypart		Per	rsons	x	# \$	Spots	=	Gls
Example: M-F 6A-10A		47	700	x		5	=	23500
()	()	x	()	=	()
()	()	х	1	1	=	()
				~	1	1		· · · · ·
()	ĺ	ý	x	()	=	()
()	()		()		() ()
())	())	x	()))	=	() () ()

Gross Rating Points (GRPs) are the number of rating points a schedule will deliver. The most precise way to compute GRPs is to compute GIs as shown above, and then divide Schedule GIs by the population for the particular demographic group.

Note: Although Gross Rating Points are Gross Impressions expressed as a percentage of the population, GRPs should not be understood as the actual percentage of the population that would be exposed to the spot (more below).

<u>Schedule Gross Impressions</u> = Schedule GRPs Population

Metro:	
Station:	
Daypart:	
Demo:	
<u>Schedule GIs (</u>) = Schedule GRPs (Population ())



An alternative method of computing GRPs is to multiply the AQH Rating for each daypart by the number of spots to be run in the daypart. Then, sum the GRPs for the individual dayparts to obtain the Schedule GRPs.

Metro):									
Statio	n:									
Demo):									
AQH Daypar	-†		QH ting	x	#	Spot	ts	=	G	RPs
Examp M-F 6A	<i>le:</i> -10A	2	2.3	x		5		=	1	1.5
()	()	x	()	=	()
()	()	x	()	=	()
()	()	x	()	=	()
()	()	x	()	=	()
()	()	x	()	=	()

Caution: 100 GRPs do not deliver 100% of the market

Some users of audience ratings mistakenly believe that if they buy 100 Gross Rating Points in a market, they are buying 100% of the available listeners. It sounds reasonable: If one rating point equals 1% of the population, then 100 rating points must equal everyone in the market.

But remember that Gross Impressions (the basis for Gross Rating Points) equals the number of spots times the estimated number of persons hearing the spot, and does not necessarily represent different people; in fact, there is always some duplication, and there may be quite a lot of duplication.

For example, in a Metro consisting of 125,000 Persons 12+, it wouldn't even be possible for 125,000 GIs (or

100 GRPs) to represent everyone in the market. First, not every person in a market listens to radio; then, of those who do listen to radio (approximately 95%), many listen to more than one station. So, even if it was considered desirable to completely avoid duplication, it probably wouldn't be achievable.

One final note: Just as 100 GRPs does not represent 100% coverage of a market, 200 or 300 GRPs does not represent reaching the entire market two or three times. Three hundred (300) GRPs, for example, may represent a reach of 30 and an average frequency of 10—or a reach of 50 and an average frequency of 6.

Reverse Gross Impressions is a term often used when calculating the number of spots needed on a competing station to match your station's Gross Impressions.

<u>Your Station Gross Impressions</u> = # of spots needed Competing Station AQH Persons
Metro:
Demo:
Daypart:
Your Station:
Competing Station:
Your <u>Station GIs (</u>) = # of spots () Competing Station AQH ()



Cost Per Gross Rating Point ("Cost Per Point") is the average cost of one GRP in a given schedule. It is calculated by dividing the total cost of the schedule by the total number of GRPs the schedule is expected to deliver.

<u>Cost of Schedule</u> = Cost Per Point GRPs
Metro:
Station:
Daypart:
Demo:
Cost of <u>Schedule (</u>) = Cost Per Point () GRPs ()

Cost Per Thousand (CPM) is the estimated cost of each 1,000 Gross Impressions delivered by a schedule.

Cost of Schedule	x 1,000 =	CPM
Gls		

Metro:	
Station:	
Daypart:	
Demo:	
Cost of <u>Schedule ()</u> x 1,000 Gls ()) = CPM ()

Reverse Cost Per Thousand is the maximum rate per spot a competing station can charge to be as cost-effective as your station.

Your	Competing	
	tion AQH Persons = Reverse CPM	
1,000	J	
Metro:		
Demo:		
Daypart:		
Your Station:		
Competing Station	:	
Your Competin Station Station <u>CPM x AQH (</u> 1,000	ug) = Reverse CPM ()

Listeners Per Dollar expresses the number of persons reached (or impressions achieved) with a single advertising dollar. This calculation often demonstrates the advantage of radio over direct mail.

AQH Persons	=	Listeners Pe	ər	Dollar
Spot Cost				

Metro:	
Station:	
Daypart:	
Demo:	
AQH <u>Persons ()</u> = Listeners Per Dollar (Spot Cost (\$))



Reach and Frequency

Reach and Frequency is the process of answering two questions:

- How many different people hear the spot at least once during its series of plays on the air?
- How many times, on average, does the listener hear the spot?

Reach identifies the estimated number of different people reached by a schedule. It is the unduplicated audience a station delivers. Reach can be expressed either as different persons or as a rating.

Frequency is the average number of times the unduplicated listener will hear an advertising message.

 $Frequency = \frac{Gross Impressions}{Reach of Schedule (Persons)}$

OR

 $Frequency = \frac{Gross Rating Points}{Reach of Schedule (Rating)}$

Advertisers have been using Reach and Frequency for many years to estimate the delivery of advertising schedules. This estimate helps determine the total number of different people that will hear an advertising schedule at least once. However, since the spot is not on the air constantly, the estimate is less than the station's Cume estimate for the same time period. Once Reach has been determined, Frequency can be easily calculated.

Most Reach and Frequency formulas used for evaluating radio advertising schedules are models or mathematical simulations. Reach, when calculated on models, uses probability analysis to determine an estimated audience size. Arbitron's software applications provide an efficient and easy way to calculate Reach and Frequency.

Station:
Daypart:
Demo:
AQH Persons:
Cume Persons:
No. of Spots in Schedule:
Gross Impressions:

Cost-Per-Thousand Net Reach is the cost of reaching 1,000 different people on a station.

<u>Cost of Schedule \$ (000)</u> = CPM Net Reach Net Reach of Schedule

Daypart:				
Demo:				
Station:				
Cost of <u>Schedule (\$</u> Net Reach of Schedule (_)	=	CPM Net Reach (\$)



Radio Ratings Review Quiz

Here's a brief True/False quiz to help you test your knowledge of radio audience estimates and the information contained in Arbitron eBook. All the answers can be found within this reference guide.

True or False

- _____ 1. A station's share is based on population.
- 2. To calculate Gross Impressions, multiply the number of spots by the AQH Persons audience.
- 3. To find changes in a station's market share over time, you would refer to the "Target Listener Trends" section.
- 4. You can't add Cume estimates across stations.
- 5. Cume Ratings can indicate the audience penetration of stations.
- 6. 100 GRPs deliver 100% of the available audience of a market.
 - 7. Exclusive Cume listening estimates identify the number of different people who listened to one station during a time period.
 - 8. If a station has an average audience of 12,000 and a cost-per-spot of \$45, the cost-per-thousand for 20 spots would be \$3.75.
- 9. You can add Cume Ratings across stations and dayparts.
 - 10. A person listening to all quarter-hours during a time period counts more in the Cume Persons estimate than someone only tuning in during one quarter-hour.
 - 11. A station has an Average persons audience of 25,700 and a Cume persons audience of 135,500. The TSL for M-F 6AM-10AM is 15.2 quarter-hours.
- 12. Using the above example, the turnover factor for this station is 5.3.
- 13. Average Quarter-Hour Ratings and Cume Ratings have the same base.
- _____14. Gross Impressions represent the number of people that have heard an advertising spot.
- _____ 15. The higher the turnover factor, the faster the rate of Cume growth.

Answers 1.F 2.T 3.T 4.T 5.T 6.F 7.T 8.T 9.F 10.F 11.T 12.T 13.T 14.F 15.T



Information and Training Resources

Arbitron offers many free resources to help you get the most value for your subscription. You can get information on radio markets, reports on the evolving way consumers use media and a lot more at www.arbitron.com. Here's a sampling of some of what's available:

Arbitron Radio Market Rankings

Online list showing the population rankings for all Arbitron-rated markets. Includes information on measurement type (PPM or Diary), Differential Survey Treatments, Qualitative data and the Metro 12+ population.

www.arbitron.com/home/mm001050.asp

Arbitron Market Survey Schedules

Online guide detailing survey dates for Diary and PPM markets.

www.arbitron.com/home/surveysched.asp

Arbitron Ratings Data Delivery Schedules

Online lookup tool for market delivery dates for Arbitron ratings data services. Includes delivery information for Arbitron eBook, ArbitrendsSM, Black summary data, Hispanic summary data, Maximi\$er®, Media ProfessionalSM, PPM WeekliesSM and PPM Monthlies services.

www.arbitron.com/home/delivsched.asp

Arbitron Qualitative Data Delivery Schedules

Online lookup tool for market delivery dates for Arbitron qualitative consumer data services. Includes delivery information for Scarborough, Retail Direct and Qualitative Diary services.

www.arbitron.com/radio_stations/QualSched.asp

Glossary of Selected Terms

An online glossary of terms used in radio ratings is included in Arbitron's Local Syndicated Services Description of Methodology (DOM), which can be accessed through Arbitron eBook.

Rating Distortion & Ratings Bias Handbook

Printer-friendly downloadable guide that provides information on Arbitron's Special Station Activities policies. The guide is designed to help station personnel avoid activities that sensitize or bias radio listeners about the survey process.

www.arbitron.com/downloads/ratingdistortionandbias.pdf

Training and Support Center

Online site that provides a wide array of self-paced interactive courses, recorded classes and live interactive training sessions on a wide variety of Arbitron services.

http://www.arbitrontraining.com

Free Studies and Reports

Check out Arbitron's acclaimed series of studies and reports on emerging trends in consumer behavior and media usage. Recent studies have includes a review of radio's emerging digital platforms, an evaluation of the effectiveness of product sampling as a marketing and sales tool and the way Hispanic Americans use radio.

http://www.arbitron.com/home/studies.htm



Arbitron's Local Syndicated Services Description of Methodology can be accessed through Arbitron eBook and includes a comprehensive glossary of terms. A subset of frequently used terms is listed below.

Glossary of Terms

Average Quarter-Hour Composition: An encoded station's Target AQH Persons divided by its Total Persons 6+ AQH audience. P D

Average Quarter-Hour (AQH) Persons: The estimated average number of persons who were exposed to or listened to a station for a minimum of five minutes within a reported daypart. (Note: the five minutes of exposure need not be continuous). AQH is used to estimate duration of listening (TSL or AWTE). Expressed in hundreds (00).

Average Quarter-Hour (AQH) Rating: A station's Average Quarter-Hour Persons estimate expressed as a percentage of all persons estimated to be in the specified demographic group. P

> <u>AQH Persons</u> x 100 = AQH Rating (%) Population

Average Quarter-Hour Share: The Average Quarter-Hour Persons estimate for a given station expressed as a percentage of the Metro Total Average Quarter-Hour Persons estimate within a reported daypart. P D

Average Weekly Time Exposed (AWTE): See "Time Spent Listening (TSL)."

Condensed Radio Market Report (CRMR): Condensed Reports have smaller sample objectives for the Metro and TSA, and contain fewer dayparts and demographics than Standard *Radio Market Reports*. Effective Fall 2005, estimates published in *Radio Market Reports* for non-embedded condensed radio markets consist of averages from the two most recent survey periods.

Cost Per Gross Rating Point (or "Cost Per Point"):

The cost of achieving a number of impressions equivalent to one percent of the population in a given demographic group. P D

> <u>Cost of Schedule</u> = Cost Per Gross Rating Point GRPs

Cost Per Thousand (CPM): The cost of delivering 1,000 Gross Impressions (GIs).

<u>Cost of Schedule</u> x 1,000 = CPM Gross Impressions OR

<u>Spot Cost</u> x 1,000 = CPM AQH Persons

"Cell-Phone-Only" Household: Households with cellular telephone service that do not also have landline telephone service. P D

Compliance Rate (PPM): The percentage of Metered panelists eligible to be included in the In-Tab sample. A panelist may be ineligible due to factors such as an extended period of travel away from home.

Cume Duplication Percent: The percentage of one station's estimated Cume audience that listened to a second station. P D

Cume Persons: The estimated number of different persons who were exposed to or listened to a station for a minimum of five minutes in a quarter-hour within a reported daypart. (Cume estimates may also be referred to as cumulative or unduplicated estimates.) This estimate is expressed in hundreds (00).

Cume Rating: The Cume persons audience expressed as a percentage of all persons estimated to be in the specified demographic group.

<u>Cume Persons</u> x 100 = Cume Rating (%) Population

Demographics: Characteristics of the population such as age, sex, race/ethnicity, etc. P





Designated Delivery Index (DDI): A measure of sample delivery that indicates how the PPM and Diary services deliver specific demographic groups, such as race/ethnicity and age cells. It is based on how well Arbitron meets its In-Tab goals. A 100 DDI is considered ideal. DDI is calculated as follows:

Demo or Geo Daily In-T		Designated	
Demo or Geo Population x Percent	Average Daily Target	=	Designated Delivery Index

DDI reflects the extent to which the In-Tab sample aligns with "perfect" sample distributions based on the population universe and the total In-Tab target, as opposed to proportionality for Diary, compares the actual share of in-tab to the targeted share of in-tab. DDI is not affected by higher or lower actual In-Tab results for other demos. PD

Designated Market Area (DMA): Nielsen Media Research, Inc.'s geographic market design, which defines each television market exclusive of others based on measurable viewing patterns. Every county (or county equivalent) in the U.S. is assigned exclusively to one DMA. Arbitron reports radio listening estimates for the Top 50 DMAs (ranked on TV households) in the *Radio Market Reports* of all Standard radio markets whose Metros are located within the DMA and whose names are contained in the DMA name.

Discrete Demographics: This term refers to uncombined or nonoverlapping sex/age groups, such as Men and/or Women 18-24, 25-34, 35-44, as opposed to "target" or aggregate demographics, such as Men and/or Women 18+, 18-34, 18-49 or 25-49.

Effective Sample Base (ESB): The theoretical sample size used to estimate the sampling error of audience estimates.

Exclusive Cume: The number of different persons listening to only one station during a reported daypart.

Frequency: The average number of times a person is exposed to a radio spot schedule.

```
<u>Gross Impressions</u> = Frequency
Net Reach
```

Gross Impressions (GIs): The sum of the AQH Persons audience for all spots in a given schedule.

```
AQH Persons × The number of spots in
an advertising schedule = Gls
```

Group Quarters: Living arrangements of 10 or more, such as college dormitories, military barracks, nursing homes and prisons. **PD**

In-Tab Rate (PPM): Metered panelists who qualify for in-tab as a percent of all metered panelists.

In-Tab Sample (Diary): The number of usable diaries tabulated to produce the market report.

Listening Location: A location for which Arbitron reports audience estimates. In Diary-based reports, listening locations include: "At Home," "In a Car," "At Work" and "Other Place." In PPM-based reports, listening locations include: "At Home" and "Away from Home."

Metro: Arbitron Metros generally correspond to the Metropolitan Statistical Areas (MSAs, PMSAs, CMSAs) defined by the U.S. Government's Office of Management and Budget. They are subject to exceptions dictated by historical industry usage and other marketing considerations as determined by Arbitron. P D

Metro Totals and/or DMA Totals (Total listening in the Metro and/or DMA): These total listening estimates include listening to reported stations, nonqualifying commercial stations, noncommercial stations, cable-only stations and unidentified stations.

Minimum Reporting Standards (MRS): Criteria used to determine which stations qualify to be listed in a market report.





Net Reach: The number of unique persons reached in a given schedule.

Persons-Per-Diary Value (PPDV): The weight assigned to each diary by sample balancing (based on the diarykeeper's age, sex, county and, if applicable, ethnic and/or language usage [English/Spanish] group) immediately prior to report processing. It is the number of persons in the population which that diary represents for purposes of processing audience estimates.

Persons-Per-Meter Value (PPMV): The weight assigned to each panelist by sample balancing (based on the panelist's age, sex, county, presence of children, employment status and, if applicable, ethnic and/or language usage [English/Spanish] group) immediately prior to report processing. It is the number of persons in the population that a panelist represents for purposes of processing audience estimates.

Persons Using Radio (PUR): The total amount of listening to radio for a particular demo/daypart/geography. The term PUR can refer to Persons or Ratings, AQH or Cume. (See also "Metro Totals and/or DMA Totals," above.)

Persons Using Measured Media (PUMM): See "Metro Totals."

Portable People Meter (PPM): An electronicmeasurement device that detects and stores CBET codes as it is exposed to encoded audio.

Rating (AQH or Cume): The AQH or Cume Persons audience expressed as a percentage of the total population.

<u>Persons</u> x 100 = Rating (%) Population **Sample Performance Indicator (SPI):** A metric with which to measure sample performance for a panel design. SPI is tracked at both the household and person levels and is reported for individual media days and for the month.

Sample Turnover: When a household exits the panel. All households are phased out of the panel after two years, but may be phased out earlier.

Sampling Unit: A geographic area consisting of a county or county equivalent (e.g., geographic or ethnic split county, or independent city) for which sample is separately selected and monitored.

Sex/Age Populations: Various sex/age groups are determined from population estimates within a county. P D

Share: See definition for AQH and/or Cume Share.

<u>Station AQH Persons</u> x 100 = Share (%) Metro AQH Persons

Simulcast: The simultaneous broadcast of one station's broadcast flow by another station (noted in the "Station Information" section, from information supplied to Arbitron by stations).

Target Demographics: Audience groups consisting of multiple discrete demographic cells (e.g., Men 18-34, Women 25-54).

Technical Difficulty (TD): Time period(s) of five or more consecutive minutes during the survey period for which an RMR-qualifying station notified Arbitron, in writing, of reduced power, intermittent power, signal interference or time off-air during the station's authorized broadcast day.

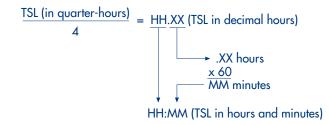




Time Spent Listening (TSL): An estimate of the amount of time the average listener spent with a station (or total radio) during a particular daypart. Expressed in hours and minutes. PD

Quarter-hours AQH <u>in a time period x Persons</u> = TSL (in quarter-hours) Cume Persons

To express TSL in hours and minutes:



Total Line Reporting: The reporting of audience estimates for stations that simulcast 100 percent of their broadcast day throughout the report period, including commercials and PSAs, under a single set of call letters (e.g., the "primary" station's call letters).

Total Survey Area (TSA): A geographic area that includes the Metro Survey Area and may include additional counties (or county equivalents).

Turnover: The total number of different groups of persons that make up a station's audience.

<u>Cume Persons</u> = Turnover AQH Persons

Universe: The estimated population for an age/sex group in a geographic area. P D

Frequently Used Abbreviations	
AQH	Average Quarter-Hour
CMSA	Consolidated Metropolitan Statistical Area
CPM	Cost Per Thousand
CRMR	Condensed Radio Market Report
DDI	Designated Delivery Index
DMA	Nielsen Media Research, Inc.'s Designated Market Area
DST	Differential Survey Treatment
ERP	Effective Radiated Power
ESB	Effective Sample Base
GIs	Gross Impressions
GRPs	Gross Rating Points
HAAT	Height Above Average Terrain
HDBA	High-Density Black Area
HDHA	High-Density Hispanic Area
MRC	Media Rating Council
MRS	Minimum Reporting Standards
MSA	Metropolitan Statistical Area
PMSA	Primary Metropolitan Statistical Area
PPDV	Persons-Per-Diary Value
PUMM	Persons Using Measured Media
PUR	Persons Using Radio
RMR	Radio Market Report
SPI	Sample Performance Indicator
SRMR	Standard Radio Market Report
TSA	Total Survey Area
TSL	Time Spent Listening



About Arbitron

Arbitron Inc. (NYSE: ARB) is a media and marketing research firm serving the media—radio, television, cable, online radio and out-of-home—as well as advertisers and advertising agencies. Arbitron's core businesses are measuring network and local market radio audiences across the United States; surveying the retail, media and product patterns of local market consumers; and providing application software used for analyzing media audience and marketing information data. The company has developed the Portable People Meter[™], a new technology for media and marketing research.



Arbitron Offices

Headquarters

9705 Patuxent Woods Drive Columbia, MD 21046-1572 (410) 312-8000

Atlanta

9000 Central Parkway Suite 300 Atlanta, GA 30328-1639 (770) 668-5400

Chicago

222 South Riverside Plaza Suite 630 Chicago, IL 60606-6101 (312) 542-1900

Dallas

13355 Noel Road Suite 1120 Dallas, TX 75240-6646 (972) 385-5388

Los Angeles

10877 Wilshire Boulevard Suite 1400 Los Angeles, CA 90024-4341 (310) 824-6600

New York

142 West 57th Street New York, NY 10019-3300 (212) 887-1300

www.arbitron.com

Arbitron eBook^{5M}, Arbitrends^{5M}, Maximi\$er[®], Media Professional^{5M}, Portable People MeterTM, PPMTM and PPM Weeklies^{5M} are marks of Arbitron Inc. DMA[®] is a registered service mark of Nielsen Media Research, Inc., and is used pursuant to a license from Nielsen Media Research, Inc. RMR-09-03124

